

FINANCIAL REPORT

LOUISIANA CITIZENS  
PROPERTY INSURANCE CORPORATION

DECEMBER 31, 2020 AND 2019

LOUISIANA CITIZENS  
PROPERTY INSURANCE CORPORATION

REPORT INDEX

DECEMBER 31, 2020 AND 2019

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## INDEPENDENT AUDITOR'S REPORT

June 15, 2021

Heather M. Jovanovich, CPA  
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To the Board of Directors of  
Louisiana Citizens Property Insurance Corporation  
Metairie, Louisiana

Robynn P. Beck, CPA  
John P. Butler, CPA  
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Paul M. Novak, CPA, AVB, CVA  
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### **Report on the Financial Statements**

We have audited the accompanying financial statements of the business-type activities of the Louisiana Citizens Property Insurance Corporation (the "Company"), a component unit of the State of Louisiana, as of and for the year ended December 31, 2020 and 2019, and the related notes to the financial statements, which collectively comprise the Company's basic financial statements as listed in the index to report.

Michael J. O'Rourke, CPA  
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Clifford J. Giffin, Jr., CPA  
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### **Management's Responsibility for the Financial Statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

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### **Auditor's Responsibility**

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

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An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## **Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the respective financial position of the business-type activities of the Louisiana Citizens Property Insurance Corporation as of December 31, 2020 and 2019 and the respective changes in financial position and cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

## **Other Matters**

### *Required Supplementary Information*

Accounting principles generally accepted in the United States of America require that the management's discussion and analysis and the required supplementary information, as listed in the report index, be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board, who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

### *Other Information*

Our audit was conducted for the purpose of forming an opinion on the financial statements that collectively comprise the Louisiana Citizens Property Insurance Corporation's basic financial statements. The supplementary information, as listed in the table of contents, is presented for purpose of additional analysis and is not a required part of the basic financial statements.

The supplementary information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements. Such information has been subjected to the auditing procedures applied in the audit of the

basic financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the supplementary information is fairly stated, in all material respects, in relation to the basic financial statements as a whole.

**Other Reporting Required by *Government Auditing Standards***

In accordance with *Government Auditing Standards*, we have also issued our report dated June 15, 2021 on our consideration of the Company's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Company's internal control over financial reporting and compliance.

*Duplantier, Sharpman, Hogan and Parker, LLP*

New Orleans, Louisiana

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
MANAGEMENT'S DISCUSSION AND ANALYSIS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

The Management's Discussion and Analysis of the Louisiana Citizens Property Insurance Corporation's (the Company) financial performance presents a narrative overview and analysis of the Company's activities for the years ended December 31, 2020 and 2019. This discussion and analysis focuses on current year's activities, resulting changes, and currently known facts in comparison with the prior year's information. We encourage readers to consider the information presented here in conjunction with the additional information contained in the Company's financial statements.

**Financial Highlights:**

The financial highlights for the Louisiana Citizens Property Insurance Corporation for the fiscal year ended December 31, 2020 were:

- LCPIC renewed its reinsurance program in May 2020 with storm coverage of \$560 million and retention of \$35.0 million that includes a traditional reinsurance program and cat bonds for approximately the same cost as compared to 2019. The 2020 program provides for the same 1 in 303 year storm coverage compared to the 2019 program.
- LCPIC completed a fourteenth round of depopulation effective December 1, 2020 transferring 69 policies and approximately \$17.2 million of exposure to the private insurance market.
- In 2020, there was one tropical storm and four named hurricanes making landfall into Louisiana where LCPIC incurred losses from all five weather events. The claims resulting from three of these hurricanes met coverage requirements under LCPIC's traditional reinsurance program.

**Overview of the Financial Statements:**

This discussion and analysis is intended to serve as an introduction to the Louisiana Citizens Property Insurance Corporation's basic financial statements. The Company's financial statements comprise three components: 1) Management's Discussion and Analysis, 2) the Basic Financial Statements (including the notes to the financial statements), and 3) Required Supplementary Information. This report also contains other supplementary information in addition to the basic financial statements themselves.

***Basic Financial Statements***

The basic financial statements present information for the Company as a whole in a format designed to make the statements easier for the reader to understand. The statements in this section include the Statements of Net Position, the Statements of Revenues, Expenses, and Changes in Fund Net Position, and the Statements of Cash Flows.

The Statement of Net Position presents information on all of the Company's assets and deferred outflows of resources and liabilities and deferred inflows of resources with the difference between them presented as net position. Over time, increases or decreases in net position may serve as a useful indicator of whether the financial position of the Company is improving or deteriorating.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
MANAGEMENT'S DISCUSSION AND ANALYSIS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

The Statement of Revenues, Expenses, and Changes in Fund Net Position presents information showing how the Company's net position changed during the most recent fiscal year. Regardless of when cash is affected, all changes in net position are reported when the underlying transactions occur. As a result, there are transactions included that will not affect cash until future fiscal periods.

The Statement of Cash Flows presents information showing how the Company's cash changed as a result of current year operations. The cash flow statement is prepared using the direct method and includes the reconciliation of operating income (loss) to net cash provided (used) by operating activities as required by GASB 34.

The Notes to the Financial Statements provide additional information that is essential to a full understanding of the data provided in the basic financial statements.

**Financial Analysis of the Entity:**

The following is a summary of the Statements of Net Position:

Condensed Statements of Net Position

	<u>2020</u>	<u>2019</u>	<u>2018</u>
Current assets	\$ 221,485,292	\$ 267,114,904	\$ 212,020,946
Capital assets	208,200	457,089	603,805
Other non-current assets	50,816,518	28,078,090	70,959,730
	<hr/>	<hr/>	<hr/>
Total assets	272,510,010	295,650,083	283,584,481
	<hr/>	<hr/>	<hr/>
Deferred outflows of resources	3,425,468	4,864,279	6,173,270
	<hr/>	<hr/>	<hr/>
Current liabilities	103,922,179	110,599,356	114,885,587
Non-current liabilities	293,154,202	351,410,580	409,548,832
	<hr/>	<hr/>	<hr/>
Total liabilities	397,076,381	462,009,936	524,434,419
	<hr/>	<hr/>	<hr/>
Deferred inflows of resources	420,035	401,233	323,625
	<hr/>	<hr/>	<hr/>
Net position:			
Net investment in capital assets	208,200	457,089	603,805
Restricted for debt service	165,445,719	153,178,316	139,955,302
Unrestricted	(287,214,857)	(315,532,212)	(375,559,400)
	<hr/>	<hr/>	<hr/>
Total Net Position (Deficit)	\$ (121,560,938)	\$ (161,896,807)	\$ (235,000,293)
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LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
MANAGEMENT'S DISCUSSION AND ANALYSIS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

**Financial Analysis of the Entity: (Continued)**

*Assets*

*2020*

Total assets decreased by \$23.1 million in 2020 compared to 2019 due to the reasons described below.

Current assets, consisting primarily of cash, cash equivalents, investments, and receivables, decreased by \$45.6 million in 2020. The decrease in current assets was primarily due to a \$43.6 million increase in net loss and loss adjustment expense payments after reinsurance recoveries.

Other non-current assets, consisting primarily of the restricted cash related to escheatment and noncurrent investments, increased by \$22.7 million in 2020. Other non-current assets increased primarily due to proceeds from current bond maturities used to purchase noncurrent investments.

*2019*

Total assets increased by \$12.1 million in 2019 compared to 2018 due to the reasons described below.

Current assets, consisting primarily of cash, cash equivalents, investments, and receivables, increased by \$55.1 million in 2019. The increase in current assets was primarily due to proceeds of \$42.4 million from non-current bond maturities and calls to purchase short-term bonds, cash equivalents bonds, and money market funds. In addition, a \$15.7 million decrease in class action claim payments contributed to the increase in cash.

Other non-current assets, consisting primarily of the restricted cash related to escheatment and noncurrent investments, decreased by \$42.9 million in 2019. Other non-current assets decreased primarily due to proceeds from non-current bond maturities and calls to purchase short-term bonds, cash equivalents bonds, and money market funds.

***Deferred Outflows of Resources***

*2020*

Total deferred outflows of resources decreased by \$1.4 million in 2020 compared to 2019 primarily due to the continued amortization of the advanced refunding of the Company's Assessment Revenue Bonds, Series 2012R in 2019.



LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
MANAGEMENT'S DISCUSSION AND ANALYSIS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

**Financial Analysis of the Entity: (Continued)**

***Deferred Outflows of Resources (Continued)***

2019

Total deferred outflows of resources decreased by \$1.3 million in 2019 compared to 2018 primarily due to the continued amortization of the advanced refunding of the Company's Assessment Revenue Bonds, Series 2012R in 2019.

***Liabilities***

2020

Total liabilities decreased by \$64.9 million in 2020 compared to 2019 primarily due to the reasons described below.

The combined current and noncurrent bonds payable decreased by \$58.2 million in 2020 compared to 2019 primarily due to a \$50 million in scheduled bond principal payments made in 2020, and amortization of bond premiums of \$8.2 million in 2020.

Unearned premiums decreased by \$1.5 million in 2020 compared to 2019 primarily as a result of the Company's depopulation program.

Claims reserves decreased by \$4.5 million in 2020 compared to 2019 primarily as a result of settlement payment for the Oubre Class Action lawsuit and typical claims payments made during the course of 2020.

2019

Total liabilities decreased by \$62.4 million in 2019 compared to 2018 primarily due to the reasons described below.

The combined current and noncurrent bonds payable decreased by \$57.3 million in 2019 compared to 2018 primarily due to a \$47.6 million in scheduled bond principal payments made in 2019, and amortization of bond premiums of \$9.7 million in 2019.

Other non-current assets decreased primarily due to proceeds from non-current bond maturities and calls to purchase short-term bonds, cash equivalents bonds, and money market funds.

Unearned premiums decreased by \$1.9 million in 2019 compared to 2018 primarily as a result of the Company's depopulation program.

Claims reserves decreased by \$3.2 million in 2019 compared to 2018 primarily as a result of settlement payment for the Oubre Class Action lawsuit and typical claims payments made during the course of 2019.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
MANAGEMENT'S DISCUSSION AND ANALYSIS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

**Financial Analysis of the Entity: (Continued)**

***Net Position***

*2020*

The decrease in net deficit of \$40.3 million in 2020 compared to 2019 was primarily due to a net operating loss of \$25.7 million and a net non-operating income of \$65.6 million.

*2019*

The increase in total net position of \$73.1 million in 2019 compared to 2018 was primarily due to a net operating income of \$7.2 million and a net non-operating income of \$65.9 million.

The following is a summary of the Statements of Revenues, Expenses and Changes in Fund Net Position:

Condensed Statements of Revenues, Expenses and Changes in Fund Net Position

	<u>2020</u>	<u>2019</u>	<u>2018</u>
Operating revenue:			
Net premiums revenue	\$ 36,149,270	\$ 39,553,857	\$ 43,161,577
Other operating income	673,906	640,046	792,268
Total operating revenues	<u>36,823,176</u>	<u>40,193,903</u>	<u>43,953,845</u>
Operating expenses:			
Claims and underwriting expenses	62,225,739	32,668,434	29,428,662
Depreciation	283,269	281,096	381,352
Total operating expenses	<u>62,509,008</u>	<u>32,949,530</u>	<u>29,810,014</u>
Operating income (loss)	<u>(25,685,832)</u>	<u>7,244,373</u>	<u>14,143,831</u>
Non-operating revenues (expenses):			
Interest expense	(9,281,058)	(10,338,480)	(17,233,165)
Other revenue	<u>75,302,759</u>	<u>76,197,593</u>	<u>71,617,228</u>
Total non-operating revenues (expenses)	66,021,701	65,859,113	54,384,063
Change in net position	40,335,869	73,103,486	68,527,894
Net position (deficit) at beginning of year	(161,896,807)	(235,000,293)	(302,173,362)
Net effect of change in accounting principle	-	-	(1,354,825)
Net position (deficit) at end of year	<u>\$ (121,560,938)</u>	<u>\$ (161,896,807)</u>	<u>\$ (235,000,293)</u>

*2020*

Change in net position decreased \$32.8 million in 2020 compared to 2019 due to the reasons described below.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
MANAGEMENT'S DISCUSSION AND ANALYSIS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

**Financial Analysis of the Entity: (Continued)**

*Net Position (Continued)*

Net premium revenue was \$3.4 million lower in 2020 compared to 2019. The decrease was a result of a 2% decline in inforce policies for the majority of policy types written.

The claims and underwriting expense was \$29.6 million higher in 2020 compared to 2019. The increase in claims and underwriting expenses was primarily due to \$38.0 million claims expenses related to Hurricane Laura and \$12.0 million claims expenses related to non-catastrophe losses occurring in 2020. Offsetting the increases was a decrease of \$15.3 million claims expenses related to non-catastrophe losses occurring 2019 and \$2.6 million claims expenses related to Hurricane Barry.

Interest expense decreased by \$1.1 million in 2020 compared to 2019. The decrease in 2020 was primarily attributable to a decrease in interest expense due to a reduction in the amortization of deferral outflows from advanced refunding.

Other revenue decreased by \$895 thousand in 2020 compared to 2019. The decrease in 2020 was primarily attributable to a decrease in Emergency Assessment Income of \$1.1 million as a result of a decrease in the Emergency Assessment Rate in 2020.

*2019*

Change in net position increased \$4.6 million in 2019 compared to 2018 due to the reasons described below.

Net premium revenue was \$3.6 million lower in 2019 compared to 2018. The decrease was a result of a decrease from a multiple year effect of policies taken out from depopulation as well as a decrease in ceded premiums due to reinsurance cost savings in 2019 as compared to 2018. This cost savings is the annual savings booked from January through December as opposed to the program cost increase stated under the Financial Highlights which reflect the program costs period from June to May.

The claims and underwriting expense was \$3.2 million higher in 2019 compared to 2018. The increase in claims and underwriting expenses was primarily due to \$2.7 million claims expenses related to Hurricane Barry and \$1.2 million claims expenses related to the Oubre class action suit.

Interest expense decreased by \$6.8 million in 2019 compared to 2018. The decrease in 2019 was primarily attributable to a decrease in interest expense due to a reduction in the amortization of deferral outflows from advanced refunding.

Other revenue increased by \$4.5 million in 2019 compared to 2018. The increase in 2019 was primarily attributable to an increase in Emergency Assessment Income of \$4.3 million as a result of an increase in the Emergency Assessment Rate in 2019 in addition to an increase in investment income.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
MANAGEMENT'S DISCUSSION AND ANALYSIS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

**Cash Flow and Liquidity:**

*Cash Flow*

Sources of cash include cash receipts from customers, principally, premiums collected, emergency assessments and amounts received from restricted investments. Primary uses of cash include cash payments for services provided, cash payments to employees, and principal and interest paid on debt.

The other cash flow from non-capital financing activities is primarily assessment collections less debt service costs on long-term debt obligations from restricted cash.

*Liquidity*

All liquid funds held by the Company are kept in commercial bank accounts that are FDIC insured or 100% collateralized.

In addition to policyholder premiums, the Company has a much broader range of resources available to pay losses and repay debt obligations than does a typical insurer. Presently, the Company can institute a regular assessment up to approximately \$260 million on the state insurance industry derived from 10% of their written premium for deficits each year, and an emergency assessment up to approximately \$267 million derived from 10% of the premium written on property policyholders of the State of Louisiana for each calendar year of a storm to pay debt incurred in previous years. Emergency assessments levied in any calendar year can remain in place each year until any borrowings from that year have been repaid.

In 2019, the Company secured a \$50.0 million line of credit with Regions Bank that matures in June 2021. The line of credit provides additional liquidity to the corporation.

In 2010, the Company instituted lockbox processing to reduce cash flow interruption in the event of a temporary closure of its office for a catastrophic event.

In 2005, the Company did not have sufficient funds to pay 80,000 claims resulting from Hurricanes Katrina and Rita. In 2006, the Company issued \$678.2 million of assessment revenue bonds and \$300.0 million in auction rate securities. After multiple refinancing's, the Company has approximately \$324.1 million of fixed rate assessment revenue bonds outstanding as of December 31, 2020. The debt service of these bonds is paid through emergency assessments on property insurance policies written in the State of Louisiana. The emergency assessments are remitted quarterly to the bond trustee.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
MANAGEMENT'S DISCUSSION AND ANALYSIS  
AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

**Cash Flow and Liquidity: (Continued)**

***Pending Litigation***

As of December 31, 2020 there were 49 open litigation matters against LCPIC. The majority of these lawsuits are first-party suits related to first party losses, third-party bodily injury claims, subrogation or claims where the issue of coverage is in dispute. Unpaid loss and loss adjustment expenses are included on the balance sheet of approximately \$5.1 million, excluding the Oubre class action suit described below. The balance of the litigated matters are first-party suits related to Hurricanes Katrina and Isaac.

*Oubre v. Louisiana Citizens Property Insurance Corporation.* The plaintiffs in this suit allege that LCPIC failed to timely initiate loss adjustment as required by Louisiana statutory law exposing LCPIC to penalties up to a mandatory limit of \$5,000. On July 23, 2012 LCPIC settled the first phase of this class action suit with a payment of \$104.7 million to the plaintiff counsel for distribution to the class members. LCPIC entered into a settlement with the class for the remaining Oubre claims. LCPIC has paid \$141.2 million towards the final settlement as of December 31, 2020 and has a reserve of \$5.2 million for the remaining settlement (included in unpaid losses on the balance sheet). LCPIC will continually review the reserve to ensure that it meets the anticipated settlement costs.

***Future Plans***

LCPIC had \$560 million in total reinsurance and cat bonds in place for the 2020 storm season which provided 1 in 303 year storm coverage. The cat bonds include two three-year catastrophe bonds for \$100.0 million and \$60.0 million. In addition to the reinsurance program and cat bonds, LCPIC has reinstatement premium protection and second event catastrophe coverage. The amount of reinsurance purchased by LCPIC is determined by many factors that include, losses projected by catastrophe models, insured values of the company, reinsurance market prices, and availability of cash. The reinsurance coverage, excluding cat bonds, described above expires on May 31, 2021. LCPIC is in the process of negotiating a new reinsurance program for the 2021 storm season and it is anticipated to provide at least a 1 in 300 year storm coverage.

**Contacting Louisiana Citizens Property Insurance Corporation's Management:**

This financial report is designed to provide the citizens and taxpayers of Louisiana, customers, and creditors with a general overview of the Company's finances. If you have questions about this report or need additional financial information, contact Larry L. Hayward at (504) 832-3230 or [lhayward@lacityzens.com](mailto:lhayward@lacityzens.com).

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
 STATEMENTS OF NET POSITION  
DECEMBER 31, 2020 AND 2019

	<u>2020</u>	<u>2019</u>
<b>ASSETS:</b>		
Current assets:		
Cash	\$ 48,615,286	\$ 32,523,037
Cash equivalents	41,392,753	104,768,130
Bond investments	39,287,724	57,530,251
Restricted cash equivalents	54,510,285	48,606,776
Premium receivables and agent's balances, net	7,085,908	6,722,515
Reinsurance recoverables	13,958,932	426,204
Emergency assessments receivable	13,500,000	14,000,000
Prepaid reinsurance premiums	1,143,317	781,806
Net pension asset	435,982	370,397
Other current assets	1,555,105	1,385,788
Total current assets	221,485,292	267,114,904
Noncurrent assets:		
Restricted cash for escheatment	1,479,781	1,895,535
Bond investments	49,226,195	26,074,084
Capital assets	208,200	457,089
Other noncurrent assets	110,542	108,471
Total noncurrent assets	51,024,718	28,535,179
Total assets	272,510,010	295,650,083
<b>DEFERRED OUTFLOWS OF RESOURCES:</b>		
Deferred outflows - pensions and OPEB	984,033	795,221
Deferred outflows - advanced refunding	2,441,435	4,069,058
Total deferred outflows of resources	\$ 3,425,468	\$ 4,864,279

See accompanying notes to the financial statements.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
 STATEMENTS OF NET POSITION (Continued)  
DECEMBER 31, 2020 AND 2019

	<u>2020</u>	<u>2019</u>
<b>LIABILITIES AND NET POSITION:</b>		
Current liabilities:		
Claims reserves	\$ 8,261,314	\$ 12,724,863
Claims adjustment expense reserves	113,284	724,894
Unearned premiums	30,479,628	31,951,746
Bonds payable - current portion	58,326,757	58,289,882
Unearned tax exempt surcharge	881,231	914,877
Commissions payable to agents	1,776,112	1,748,106
Taxes, licenses, and fees due	2,180,758	2,513,143
Accrued bond interest	1,240,452	1,448,785
Other current liabilities	662,643	283,060
Total current liabilities	103,922,179	110,599,356
Noncurrent liabilities:		
Bonds payable, net of unamortized premium (discount)	287,238,151	345,564,908
Escheatment payable	1,479,781	1,895,535
Other postemployment benefits	4,436,270	3,950,137
Total noncurrent liabilities	293,154,202	351,410,580
Total liabilities	397,076,381	462,009,936
<b>DEFERRED INFLOWS OF RESOURCES:</b>		
Deferred inflows - pensions and OPEB	420,035	401,233
Total deferred inflows of resources	420,035	401,233
<b>NET POSITION:</b>		
Net investment in capital assets	208,200	457,089
Restricted for debt service	165,445,719	153,178,316
Unrestricted (deficit)	(287,214,857)	(315,532,212)
Total net position (deficit)	\$ (121,560,938)	\$ (161,896,807)

See accompanying notes to the financial statements.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
 STATEMENTS OF REVENUES, EXPENSES, AND CHANGES IN FUND NET POSITION  
FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

	<u>2020</u>	<u>2019</u>
<b>OPERATING REVENUES:</b>		
Premiums earned	\$ 60,304,536	\$ 63,819,592
Premiums ceded	(24,155,266)	(24,265,735)
Net premiums revenue	<u>36,149,270</u>	<u>39,553,857</u>
Finance and service charges	608,691	597,817
Other operating income	65,215	42,229
Total operating revenues	<u>36,823,176</u>	<u>40,193,903</u>
<b>OPERATING EXPENSES:</b>		
Claims and claim adjustment expenses	49,243,704	19,030,010
Commissions and brokerage	5,913,819	6,151,174
Salary and related items	3,134,030	3,122,508
Board, bureaus and associations	518,016	572,234
Taxes, licenses and fees	100,030	278,435
Equipment, depreciation, and repairs and maintenance	573,017	705,837
General office	1,385,920	1,417,151
Employee benefits	1,349,825	1,401,834
Other underwriting expenses	290,647	270,347
Total operating expenses	<u>62,509,008</u>	<u>32,949,530</u>
Operating income (loss)	<u>(25,685,832)</u>	<u>7,244,373</u>
<b>NONOPERATING REVENUES (EXPENSES):</b>		
Interest expense	(9,281,058)	(10,338,480)
Investment income	2,137,928	4,009,501
Emergency assessment income	71,352,147	70,269,691
Tax exempt surcharge	1,812,684	1,918,401
Total nonoperating revenues	<u>66,021,701</u>	<u>65,859,113</u>
CHANGE IN NET POSITION	40,335,869	73,103,486
Net position (deficit), beginning of year	<u>(161,896,807)</u>	<u>(235,000,293)</u>
NET POSITION (DEFICIT), END OF YEAR	<u>\$ (121,560,938)</u>	<u>\$ (161,896,807)</u>

See accompanying notes to the financial statements.



LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
STATEMENTS OF CASH FLOWS  
FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

	<u>2020</u>	<u>2019</u>
<b>OPERATING ACTIVITIES:</b>		
Premiums collected	\$ 34,313,759	\$ 38,005,514
Finance and service charges collected	608,691	597,817
Other receipts (charges)	(350,540)	(439,564)
Claims recovered (paid)	(60,691,137)	(16,325,322)
Claim adjustments recovered (paid)	(6,911,423)	(5,976,959)
Underwriting expense paid	(13,144,657)	(13,569,749)
Net cash provided (used) by operating activities	<u>(46,175,307)</u>	<u>2,291,737</u>
<b>NONCAPITAL FINANCING ACTIVITIES:</b>		
Emergency assessments received	71,852,147	70,269,691
Tax exempt surcharge received	1,779,038	1,847,611
Amounts remitted to bond trustee, net	(50,000,000)	(47,620,000)
Interest paid on capital debt	(16,151,650)	(18,589,650)
Net cash provided by noncapital financing activities	<u>7,479,535</u>	<u>5,907,652</u>
<b>CAPITAL AND RELATED FINANCING ACTIVITIES:</b>		
Purchase of capital assets	<u>(34,380)</u>	<u>(134,380)</u>
Net cash used by capital and related financing activities	<u>(34,380)</u>	<u>(134,380)</u>
<b>INVESTING ACTIVITIES:</b>		
Purchase of investments	(88,700,758)	(83,683,934)
Investment income received	2,031,202	4,190,471
Sale of investments	83,604,335	85,791,694
Net cash provided (used) by investing activities	<u>(3,065,221)</u>	<u>6,298,231</u>
<b>NET CHANGE IN CASH AND CASH EQUIVALENTS</b>	<b>(41,795,373)</b>	<b>14,363,240</b>
Cash and cash equivalents, beginning of year	<u>187,793,478</u>	<u>173,430,238</u>
<b>CASH AND CASH EQUIVALENTS, END OF YEAR</b>	<b><u>\$ 145,998,105</u></b>	<b><u>\$ 187,793,478</u></b>

See accompanying notes to the financial statements.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
STATEMENTS OF CASH FLOWS (Continued)  
FOR THE YEARS ENDED DECEMBER 31, 2020 AND 2019

	<u>2020</u>	<u>2019</u>
RECONCILIATION OF OPERATING INCOME TO NET CASH PROVIDED BY OPERATING ACTIVITIES:		
Operating income (loss)	\$ (25,685,832)	\$ 7,244,373
Adjustments to reconcile operating income to net cash provided by operating activities:		
Depreciation expense	283,269	281,096
Changes in assets and liabilities:		
Decrease (increase) in:		
Premiums receivable and agents' balances	(363,393)	439,420
Reinsurance recoverables	(13,532,728)	(290,900)
Prepaid reinsurance premiums	(361,511)	(9,028)
Deferred outflows	(188,812)	(318,633)
Other current assets	(47,697)	(357,996)
Increase (decrease) in:		
Claims and claim adjustment expense reserves	(5,312,260)	(2,981,373)
Unearned premiums	(1,472,117)	(1,987,762)
Accrued taxes, licenses and fees due	(95,288)	(109,126)
Commissions payable to agents	28,006	(67,119)
Deferred inflows	18,802	77,608
Escheatment payable	(415,754)	(481,792)
Other postemployment benefits	486,133	633,422
Other current liabilities	483,875	219,547
	<hr/>	<hr/>
NET CASH PROVIDED (USED) BY OPERATING ACTIVITIES	<u>\$ (46,175,307)</u>	<u>\$ 2,291,737</u>

See accompanying notes to the financial statements.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

NATURE OF THE BUSINESS:

Louisiana Citizens Property Insurance Corporation (the “Company”) is a component unit of the State of Louisiana. The Company’s principal business activity is to operate insurance plans which provide property insurance for residential and commercial property, solely for applicants who are in good faith entitled, but are unable to procure insurance through the voluntary market. Louisiana Citizens Property Insurance Corporation was created in accordance with provisions of Louisiana Revised Statutes (LRS) 22:2291 - 22:2370 and began operations on January 1, 2004. The Company operates solely in Louisiana. The Company operates residual market insurance programs designated as the Coastal Plan and the Fair Access to Insurance Requirements Plan (FAIR Plan). The Coastal Plan is for property insurance written on locations between the Gulf of Mexico and the Intracoastal Waterway and the FAIR Plan is property insurance above the Intracoastal Waterway.

The Company is governed by a Board of Directors consisting of fifteen members, who serve without compensation. The Board consists of the Commissioner of the Department of Insurance, the State Treasurer, the chairman of the House Committee on Insurance, the chairman of the Senate Committee on insurance or their designees, six representatives appointed by the Governor, two members appointed by the Commissioner of the Louisiana Department of Insurance, and three members appointed by the Governor.

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES:

Reporting Entity:

Criteria for defining the reporting entity are identified and described in the Governmental Accounting Standards Board’s (GASB) Codification of Governmental Accounting and Financial Reporting Standards, Sections 2100 and 2600. Application of these criteria determines potential component units for which the primary government is financially accountable and the organizations for which the nature and significance of their relationship with the primary government are such that exclusion would cause the primary government’s financial statements to be misleading or incomplete. Based on the application of these criteria, the Company is a component unit of the State of Louisiana and its financial activity is reported in the state’s Comprehensive Annual Financial Report by discrete presentation.

The financial statements presented herein relate solely to the financial position and results of operations of the Company and are not intended to present the financial position of the State of Louisiana or the results of its operations or its cash flow.

Basis of Accounting:

The accounting policies and practices of the Company conform to accounting principles generally accepted in the United States applicable to a proprietary fund of a governmental entity. The GASB is the accepted standard-setting body for establishing governmental accounting and financial reporting principles. The Company applies all applicable GASB pronouncements as they become effective.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES: (Continued)

Basis of Accounting: (Continued)

The financial statements of proprietary funds are prepared using the accrual basis of accounting, whereby revenues are recognized when earned and expenses are recognized when incurred. All assets and liabilities associated with the operations of the Company are included in the statement of net position. The statement of cash flows provides information about how the Company finances and meets the cash flow needs of its activities. Proprietary funds also distinguish operating revenues and expenses from non-operating items. Operating revenues and expenses generally result from providing services in connection with a proprietary fund's principal ongoing operations. All revenues and expenses not meeting this criteria are reported as non-operating revenues and expenses.

GASB Statement No. 34 established standards for financial reporting for all state and local governmental entities, which includes a statement of net position, a statement of revenues, expenses, and changes in fund net position, and a statement of cash flows. It requires net position to be classified and reported in three components: net investment in capital assets, restricted, and unrestricted. These classifications are defined as follows:

Net investment in capital assets - this component of net position consists of capital assets, including restricted capital assets, net of accumulated depreciation and reduced by the outstanding balances of any bonds, mortgages, notes, or other borrowings that are attributable to the acquisition, construction, or improvement of those assets as adjusted for deferred inflows and outflows associated with the acquisition, construction, or improvement of those assets. If there are significant unspent related debt proceeds at year-end, the portion of the debt attributable to the unspent proceeds are not included in the calculation of net investment in capital assets. Rather that portion of the debt is included in the same net position component as the unspent proceeds. As of December 31, 2020 and 2019, the Company did not have any outstanding debt that was attributable to capital assets.

Restricted net position - this component of net position includes assets subject to external constraints imposed by creditors, such as through debt covenants, grantors, contributors, laws or regulations of other governments, or constraints imposed by law through constitutional provisions or enabling legislation.

Unrestricted net position - this component of net position consists of net position that did not meet the definition of "restricted" or "net investment in capital assets".

Cash and Cash Equivalents:

Cash and cash equivalents include all unrestricted, liquid investments with an original maturity of three months or less when purchased. Cash equivalents are stated at fair value.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES: (Continued)

Investments:

Investments are recorded at fair value. Gains and losses on the sale of securities are recorded on the trade date and are determined using the specified identification method.

Policy Acquisition Costs:

Costs associated with the production of new renewing policies and servicing existing insurance policies, such as net agent commissions, servicing company fees and other taxes and fees are expensed as incurred.

Depopulation:

The Company is required to undertake a depopulation effort annually per Louisiana State Statute LRS 22:2314. The Company accounts for premiums of depopulated policies as a reduction of direct premiums written. Losses and other costs associated with depopulated policies are removed from the financial statements.

Capital Assets:

The Company's capital assets include items such as furniture, office equipment and electronic data processing equipment (EDP). The Company has a capitalization policy whereby thresholds are applied to determine if the asset should be capitalized or expensed. All movable property, not including computer software, over \$5,000 is capitalized based upon a variable useful life depending on the descriptive category for which that property meets. Office furniture and fixtures are capitalized and depreciated over a 10-year life. Computers and peripheral equipment such as hard drives, printer, monitor, keyboards, and such are capitalized and depreciated over a three-year life. Office machinery and equipment other than computers are capitalized and depreciated over a six-year life. All computer software purchased or developed for internal use over \$1,000,000 is capitalized and amortized over three years for operating software, and over five years for non-operating software. The straight-line depreciation method is used for depreciation of capital assets, and the assets are assumed to have no salvage value. A full year of depreciation will be taken in the year the asset is placed into service and a full year of depreciation will be taken in the year of disposal also. All depreciation expense is allocated between loss adjustment expenses and underwriting expenses.

Long-Term Obligations:

Long-term debt and other long-term obligations are reported as liabilities in the statements of net position. Bond premiums and discounts are deferred and amortized over the life of the bonds using the effective interest method. Bonds payable are reported net of the applicable bond premium or discount.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES: (Continued)

Long-Term Obligations: (Continued)

Noncurrent liabilities include estimated amounts for other postemployment benefits that will not be paid within the next fiscal year.

For purposes of measuring the net pension asset (liability), deferred outflows of resources and deferred inflows of resources related to pensions, and pension expense, information about the fiduciary net position of the Pension Plan for Insurance Organization (PPIO) and additions to/deductions from PPIO fiduciary net position have been determined on the same basis as they are reported by PPIO. For this purpose, benefit payments (including refunds of employee contributions) are recognized when due and payable in accordance with benefit terms. Investments are reported at fair value.

Information relating to the Company's other postemployment benefits obligation, deferred inflows and deferred outflows of resources, and other postemployment benefits expense, was calculated by the Company's actuary, Willis Tower Watson.

Claims and Claim Adjustment Expense Reserves:

The liabilities for claims and claim adjustment expenses include an amount determined from loss reports and individual cases and an amount, based on past experience, for losses incurred but not reported. Such liabilities are necessarily based on estimates and, while management believes that the amount is adequate, the ultimate liability may be in excess of or less than the amounts provided. The methods for making such estimates and for establishing the resulting liabilities are continually reviewed and any adjustments are reflected in current earnings.

Deferred Outflows/Inflows of Resources:

Deferred outflows of resources represent a consumption of net position that applies to future periods and will not be recognized as an outflow of resources (expense) until then. The Company records deferred outflows of resources related to pensions and amounts deferred on advanced refundings of debt.

Deferred inflows of resources represent an acquisition of net position that applies to future periods and will not be recognized as an inflow of resources (revenue) until that time. The Company records deferred inflows of resources related to pensions and other postemployment benefits.

Premiums:

Premiums are recorded as earned on a daily pro rata basis over the policy period. The portion of premiums not earned at the end of the period is recorded as unearned premiums.

Premiums receivable includes amounts due from policyholders for billed premiums. Billings are calculated using the estimated annual premiums for each policy and are paid either

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES: (Continued)

Premiums: (Continued)

through an installment plan offered by the Company or in their entirety at the inception of the policy.

Assessments:

In the event that the Governing Board of the Company determines that a deficit exists in either the Coastal Plan or the FAIR Plan, the Company may levy a regular assessment for each affected Plan in order to remedy any deficit. All insurers who become authorized and then engage in writing property insurance within Louisiana shall participate in regular assessment of the Coastal and FAIR Plans in the proportion that the net direct premium of such participant written in the state during the preceding calendar year bears to the aggregate net direct premiums written in the state by all insurers during the preceding calendar year as certified to the Governing Board by the Louisiana Insurance Rating Commission.

When the deficit incurred in a particular calendar year is not greater than ten percent of the aggregate state wide direct written premium for the subject lines of business for the prior calendar year, the entire deficit will be recovered through regular assessments. When the deficit incurred exceeds ten percent, the regular assessment may not exceed the greater of ten percent of the calendar year deficit, or ten percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year. Any remaining deficit shall be recovered through an emergency assessment.

All persons who procure a policy of insurance of one or more subject lines of business from an insurer who becomes authorized and then engages in writing property insurance with Louisiana from the FAIR or Coastal plans are subject to emergency assessment by the Company.

Upon determination by the Governing Board of the Company that a deficit exceeds the amount allowed to be recovered through regular assessment, the Governing Board shall levy an emergency assessment for as many years as necessary to cover all deficits. The amount of emergency assessment levied in a particular year shall be a uniform percentage of that year's direct written premium for the subject lines of business. The total amount of emergency assessment levied in any calendar year will not exceed the greater of: (a) ten percent of the amount needed to cover the original deficit plus interest, fees, commissions, required reserves, and other costs associated with the financing of the original deficit, or (b) ten percent of the aggregate state wide direct written premium for the subject lines of business and for all plan accounts of the Company for the prior year, plus interest, fees, commissions, required reserves, and other costs associated with the financing of the original deficit. To the extent the aggregate amount of the emergency assessment will not exceed the greater of (a) or (b), the Governing Board shall impose an emergency assessment in the amount required by any applicable loan agreement, trust indenture, or other financing agreement.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES: (Continued)

Reinsurance:

Premiums ceded under reinsurance agreements are recorded as a reduction of earned premiums. Reinsurance recoverables on paid or unpaid losses are recorded as receivables. All catastrophe reinsurance payments are recorded as premiums ceded and are amortized over the life of the contract period for which the payments apply. Premiums ceded included catastrophe reinsurances purchases.

Bond Issuance Costs:

Bond issuance costs are incurred in connection with acquiring bonds payable and are expensed as incurred.

Income Taxes:

The Company constitutes an integral part of the State of Louisiana and its income is exempt from federal income tax pursuant to Private Letter Ruling 160165-03 from the Internal Revenue Service. Obligations issued by the Company constitute obligations of the State of Louisiana within the meaning of Section 103(c)(1) of the Internal Revenue Code.

Pensions:

For purposes of measuring the net pension asset (liability), deferred outflows of resources and deferred inflows of resources related to pensions and pension expense, information about the net position, and changes in net position of the defined benefit pension plan in which the Company participates has been determined on the same basis as it was reported by the respective defined benefit pension plan. For this purpose, benefit payments are recognized when due and payable in accordance with the benefit terms. Investments are reported at fair value.

Use of Estimates:

The preparation of financial statements in accordance with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Market Risk:

The Company underwrites residential and commercial property insurance policies in the State of Louisiana through Coastal Plan and FAIR Plan. Therefore, adverse economic changes or certain changes in the insurance laws of the State of Louisiana could have a significant impact on the Company's future financial position and results of operations.



LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
 NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES: (Continued)

Market Risk: (Continued)

The Coastal Plan is for property insurance written on locations between the Gulf of Mexico and the Intracoastal Waterway. The FAIR Plan is property insurance above the Intracoastal Waterway. Therefore, severe storm activity in any of these areas or throughout the State of Louisiana could have a significant impact on the Company's future financial position and results of operations.

Unlike private insurers that are subject to liquidation in the event of insolvency, the Company is able (and statutorily required) to levy assessments in the event of a deficit in any or all of its accounts.

New Accounting Pronouncement:

During the year ended December 31, 2019, the following statement was implemented: GASB Statement No. 88, *Certain Disclosures Related to Debt including Direct Borrowings*. This statement changed the information that is disclosed in notes related to debt, including direct borrowings and direct placements.

2. CASH, CASH EQUIVALENTS, AND INVESTMENTS:

Cash:

Cash is stated at cost, which approximates market value. State statute authorizes the Company to invest in U.S. bonds, treasury notes, or certificates. The Company may also invest in direct repurchase agreements of any federal bank. The collateral for the agreement can only include securities as described above.

The Company's cash, including cash restricted for escheatment, consisted of the following:

	<u>Carrying Amount</u>	<u>Bank Balance</u>
<u>December 31, 2020</u>		
Demand Deposits	\$ 50,095,067	\$ 60,544,290
	<u>\$ 50,095,067</u>	<u>\$ 60,544,290</u>
 <u>December 31, 2019</u>		
Demand Deposits	\$ 34,418,572	\$ 35,570,033
	<u>\$ 34,418,572</u>	<u>\$ 35,570,033</u>

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

2. CASH, CASH EQUIVALENTS, AND INVESTMENTS: (Continued)

Cash: (Continued)

Included in cash at December 31, 2020 and 2019 is unclaimed property, consisting of outstanding checks totaling \$1,479,781 and \$1,895,535, respectively, which is restricted for escheatment to the appropriate states.

Custodial Credit Risk - Deposits:

Custodial credit risk is the risk that, in the event of the failure of a financial institution, the Company will not be able to recover deposits or collateral securities that are in possession of an outside party. The Company does not have a formal policy for custodial credit risk. Under state law, deposits (or the resulting bank balances) must be secured by federal deposit insurance or the pledge of securities owned by the fiscal agent bank. The market value of the pledged securities plus the federal deposit insurance must at all times equal the amount on deposit with the fiscal agent. These securities are held in the name of the pledging fiscal agent bank in a holding or custodial bank that is mutually acceptable to both parties.

As of December 31, 2020 and 2019, none of the Company's cash was exposed to custodial credit risk. These deposits were either secured by the pledge of securities owned by the fiscal agent bank or covered by the FDIC Insurance.

Investments and Cash Equivalents:

The Company's investment objectives and guidelines are created to enable the Company to invest funds prudently for the benefit of the Company to provide reasonable risk characteristics while emphasizing safety of principal first, liquidity second and yield third. The consideration of sufficient short-term funds in order to continue operations is paramount and during certain times sufficient liquidity should be maintained in order to meet peak demands which may be adjusted due to reinsurance coverage and other circumstances.

The Company is authorized to invest retained funds pursuant to the limitations set forth in Title 22 for insurers. As of December 31, 2020 and 2019, the Company had investments and cash equivalents totaling \$184,416,957 and \$236,979,241, respectively.

The Company categorizes its fair value measurements within the fair value hierarchy established by generally accepted accounting principles. Fair value measurements are categorized as follows:

Level 1 – investments that have readily available quoted prices in active markets where significant transparency exists in the executed/quoted price.

Level 2 – investments that have quoted prices with data inputs which are observable either directly or indirectly, but do not represent quoted prices from an active market.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

2. CASH, CASH EQUIVALENTS, AND INVESTMENTS: (Continued)

Investments and Cash Equivalents: (Continued)

Level 3 – investments for which prices are based on significant unobservable inputs.

The Company has the following recurring fair value measurements as of December 31, 2020 and 2019:

	December 31, 2020	Fair Value Measurement Using:		
		Quoted Prices in Active Markets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
Investments by Fair Value Level:				
Unrestricted investments and cash equivalents:				
Bond investments	\$ 88,513,919	\$ -	\$ 88,513,919	\$ -
Cash equivalents	41,392,753	41,392,753	-	-
Total Unrestricted	<u>\$ 129,906,672</u>	<u>\$ 41,392,753</u>	<u>\$ 88,513,919</u>	<u>\$ -</u>
Restricted cash equivalents	\$ 54,510,285	\$ 54,510,285	\$ -	\$ -
Total Investments and Cash Equivalents	<u>\$ 184,416,957</u>	<u>\$ 95,903,038</u>	<u>\$ 88,513,919</u>	<u>\$ -</u>

  

	December 31, 2019	Fair Value Measurement Using:		
		Quoted Prices in Active Markets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
Investments by Fair Value Level:				
Unrestricted investments and cash equivalents:				
Bond investments	\$ 83,604,335	\$ -	\$ 83,604,335	\$ -
Cash equivalents	104,768,130	104,768,130	-	-
Total Unrestricted	<u>\$ 188,372,465</u>	<u>\$ 104,768,130</u>	<u>\$ 83,604,335</u>	<u>\$ -</u>
Restricted cash equivalents	\$ 48,606,776	\$ 48,606,776	\$ -	\$ -
Total Investments and Cash Equivalents	<u>\$ 236,979,241</u>	<u>\$ 153,374,906</u>	<u>\$ 83,604,335</u>	<u>\$ -</u>

The following methods and assumptions were used to estimate fair value of each class of financial instruments:

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

2. CASH, CASH EQUIVALENTS, AND INVESTMENTS: (Continued)

Investments and Cash Equivalents: (Continued)

Bond investments consist of investments in short-term state and local government bonds. Bond investments were measured using observable inputs; however, the market for these bond investments was not active.

Cash equivalents consist of investments in both traditional and government money market funds. Money market mutual fund investments were measured based on quoted prices for identical assets in active markets.

Custodial Credit Risk - Investments:

Custodial credit risk is defined as the risk that, in the event of the failure of the counterparty to a transaction, a government will not be able to recover the value of the investment or collateral securities that are in the possession of an outside party. The Company does not presently have a formal policy for custodial credit risk. Investments are exposed to custodial risk if the securities are uninsured and unregistered with securities held by a financial institution or agent, and in the Company's name. Investments were not exposed to custodial credit risk as of December 31, 2020 and 2019.

Interest Rate Risk:

Interest rate risk is defined as the risk a government may face should interest rate variances adversely affect the fair value of investments. The fair value of fixed-maturity investments fluctuates in response to changes in market interest rates. Increases in prevailing interest rates generally translate into decreases in fair value of those instruments. The fair value of interest sensitive instruments may also be affected by the creditworthiness of the issuer, prepayment options, relative values of alternative investments and other general market conditions. The Company does not presently have a formal policy that addresses interest rate risk.

The fair values of securities at December 31, 2020 and 2019, by contractual maturity, are shown below. Actual maturities may differ from contractual maturities because borrowers may have the right to call or repay obligations with or without call or prepayment penalties.

<u>2020</u>	<u>Total</u>	<u>Investment Maturities</u>			
		<u>Less than 1 year</u>	<u>1-5 years</u>	<u>5-10 years</u>	<u>Greater than 10 years</u>
Unrestricted investments and cash equivalents:					
Bond investments	\$ 88,513,919	\$ 39,287,724	\$ 49,226,195	\$ -	\$ -
Cash equivalents	41,392,753	41,392,753	-	-	-
Total	<u>\$ 129,906,672</u>	<u>\$ 80,680,477</u>	<u>\$ 49,226,195</u>	<u>\$ -</u>	<u>\$ -</u>
Restricted Cash Equivalents	<u>\$ 54,510,285</u>	<u>\$ 54,510,285</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

2. CASH, CASH EQUIVALENTS, AND INVESTMENTS: (Continued)

Interest Rate Risk: (Continued)

<u>2019</u>	<u>Total</u>	<u>Investment Maturities</u>			
		<u>Less than 1 year</u>	<u>1-5 years</u>	<u>5-10 years</u>	<u>Greater than 10 years</u>
Unrestricted investments and cash equivalents:					
Bond investments	\$ 83,604,335	\$ 57,530,251	26,074,084	\$ -	\$ -
Cash equivalents	104,768,130	104,768,130	-	-	-
Total	<u>\$ 188,372,465</u>	<u>\$ 162,298,381</u>	<u>\$ 26,074,084</u>	<u>\$ -</u>	<u>\$ -</u>
Restricted Cash Equivalents	<u>\$ 48,606,776</u>	<u>\$ 48,606,776</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>

Cash equivalents in the amount of \$54,510,285 and \$48,606,776 as of December 31, 2020 and 2019, respectively, were held by a bond trustee for the repayment of the Company's emergency assessment revenue bonds issued to cover the 2005 Plan Year Deficit resulting from Hurricanes Rita and Katrina.

Credit Risk:

Credit risk is the risk that an insurer or other counterparty to an investment will not fulfill its obligations. The Company may be invested in direct United States Treasury Obligations, United States Government Agency Obligations, direct security repurchase and reverse repurchase agreements, time certificates of deposit, investment grade commercial paper, investment grade corporate notes and bonds, investment grade municipal bonds and money market funds consisting solely of securities otherwise eligible for investment.

As of December 31, 2020, the Company had the following exposure to credit risk:

	<u>Total</u>	<u>Government Money</u>	<u>Trust Cash Sweep</u>	<u>Bond</u>
		<u>Market Fund</u>	<u>Money Market Funds</u>	<u>Investments</u>
A1	\$ 3,645,386	\$ -	\$ -	\$ 3,645,386
A2	8,983,216	-	-	8,983,216
A3	690,356	-	-	690,356
Aa2	2,375,639	-	-	2,375,639
Aa3	25,151,485	-	-	25,151,485
Aaa	95,954,856	41,392,753	54,510,285	51,818
Baa1	503,529	-	-	503,529
N/A	47,112,490	-	-	47,112,490
Total	<u>\$ 184,416,957</u>	<u>\$ 41,392,753</u>	<u>\$ 54,510,285</u>	<u>\$ 88,513,919</u>

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2. CASH, CASH EQUIVALENTS, AND INVESTMENTS: (Continued)

Credit Risk: (Continued)

As of December 31, 2019, the Company had the following exposure to credit risk:

	Total	Government Money Market Fund	Trust Cash Sweep Money Market Funds	Bond Investments
A1	\$ 5,304,803	\$ -	\$ -	\$ 5,304,803
A2	13,463,359	-	-	13,463,359
A3	1,226,092	-	-	1,226,092
Aa1	301,754	-	-	301,754
Aa2	10,331,283	-	-	10,331,283
Aa3	32,250,922	-	-	32,250,922
Aaa	153,528,597	104,768,130	48,606,776	153,691
N/A	20,532,099	-	-	20,532,099
W/R	40,332	-	-	40,332
Total	<u>\$ 236,979,241</u>	<u>\$ 104,768,130</u>	<u>\$ 48,606,776</u>	<u>\$ 83,604,335</u>

Concentration of Credit Risk:

Concentration of credit risk is defined as the risk of loss attributed to the magnitude of a government's investment in a single issuer. The Company, shall not, except in the case of investments in or loans upon the security of general obligations of the government of the United States or of any state or territory of the United States, or the District of Columbia, have a single security that compromises more than 5 percent of the fair value of the Company's portfolio.

The Company had the following cash equivalents, which are obligations of the Federal government which are excluded from the 5% restriction:

<u>Issuer</u>	<u>2020</u>	<u>2019</u>
FIMM Government Portfolio Class I	\$ 41,392,753	\$ 104,768,130
FIMM Treasury Portfolio Class III	54,510,285	48,606,776

Foreign Currency Risk:

Foreign currency risk is defined as the risk that changes in exchange rates will adversely affect the fair value of an investment. The Company does not presently have a formal policy that addresses foreign currency risk. The Company's exposure to foreign currency risk is limited to investments in global or pooled non-U.S. equity mutual funds. The Company had no investments in global or pooled non-U.S. equity mutual funds at December 31, 2020 and 2019.

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3. ASSESSMENTS RECEIVABLE

Louisiana Revised Statute 22:2299-2300 provides that any insurer who engages in writing property insurance with the State shall become an assessable insurer in the Coastal Plan and FAIR Plan. In the event that the governing board of the Company determines that a deficit exists in either the Coastal Plan or the FAIR Plan, the Company may levy regular assessments against assessable insurers for each affected plan to help offset such deficit. Furthermore, assessable insurers are permitted to recoup all regular assessments from their policyholders by applying a surcharge to all policies. Any amounts recouped by the insurers in excess of amounts assessed are required to be forwarded to the Company. The Company did not execute a regular assessment in 2020 and 2019.

Upon a determination by the governing board that a deficit in a plan exceeds the amount that will be recovered through regular assessments, the governing board is authorized to levy, after verification by the Department of Insurance, emergency assessments for as many years as necessary to cover the deficit. The board determined that the 2005 plan year deficit exceeded the amounts levied under the 2005 regular assessment and has levied an emergency assessment beginning in 2007. Assessment rates for the years ended December 31, 2020 and 2019 were 2.60% and 2.65% of written premiums, respectively. The assessments are collected by the insurers and remitted to the Company's bond trustee quarterly. The total of emergency assessments levied for the years ended December 31, 2020 and 2019 amounted to \$71,352,147 and \$70,269,691, respectively, of which approximately \$13,500,000 and \$14,000,000 remained outstanding as of December 31, 2020 and 2019, respectively.

4. CAPITAL ASSETS:

Depreciation expense for capital assets for the years ended December 31, 2020 and 2019 was \$283,269 and \$281,096, respectively, and was allocated to loss adjustment expenses and underwriting expenses.

A summary of changes in capital assets and accumulated depreciation follows:

<u>2020</u>	<u>Beginning Balance</u>	<u>Additions</u>	<u>Disposals</u>	<u>Ending Balance</u>
Depreciable capital assets				
Electronic data processing equipment	\$ 18,262,024	\$ 31,380	\$ -	\$ 18,293,404
Office equipment	1,175,251	3,000	-	1,178,251
Total depreciable assets	<u>19,437,275</u>	<u>34,380</u>	<u>-</u>	<u>19,471,655</u>
Less accumulated depreciation				
Electronic data processing equipment	(17,999,694)	(230,664)	-	(18,230,358)
Office equipment	(980,492)	(52,605)	-	(1,033,097)
Total accumulated depreciation	<u>(18,980,186)</u>	<u>(283,269)</u>	<u>-</u>	<u>(19,263,455)</u>
Capital assets, net	<u>\$ 457,089</u>	<u>\$ (248,889)</u>	<u>\$ -</u>	<u>\$ 208,200</u>

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4. CAPITAL ASSETS: (Continued)

<u>2019</u>	<u>Beginning</u> <u>Balance</u>	<u>Additions</u>	<u>Disposals</u>	<u>Ending</u> <u>Balance</u>
Depreciable capital assets:				
Electronic data processing equipment	\$ 18,196,891	\$ 126,380	\$ (61,247)	\$ 18,262,024
Office equipment	1,167,251	8,000	-	1,175,251
Total depreciable assets	19,364,142	134,380	(61,247)	19,437,275
Less accumulated depreciation:				
Electronic data processing equipment	(17,837,796)	(223,145)	61,247	(17,999,694)
Office equipment	(922,541)	(57,951)	-	(980,492)
Total accumulated depreciation	(18,760,337)	(281,096)	61,247	(18,980,186)
Capital assets, net	<u>\$ 603,805</u>	<u>\$ (146,716)</u>	<u>\$ -</u>	<u>\$ 457,089</u>

5. LINE OF CREDIT:

The Company maintains a line of credit providing for a maximum borrowing of \$50,000,000 at December 31, 2020 and 2019, respectively. Interest on this line is payable monthly at a variable rate based on the 30-day London Interbank Offered Rate (LIBOR) plus 2.0%. LIBOR at December 31, 2020 and 2019 was 0.14% and 1.76%, respectively. The line of credit is secured by all premiums and accounts receivable and revenue from all sources, exclusive of emergency assessment levied pursuant to LA R.S. 22:2307E. There was no balance outstanding on the line of credit at December 31, 2020 and 2019.

6. RESTRICTED ASSETS:

Restricted assets in the Company at December 31, 2020 and 2019 consisted of the following:

	<u>2020</u>	<u>2019</u>
Cash for escheatment	\$ 1,479,781	\$ 1,895,535
Cash equivalents with bond trustee	54,510,285	48,606,776
Total	<u>\$ 55,990,066</u>	<u>\$ 50,502,311</u>

The cash for escheatment is held by the Company until escheated. Cash equivalents with bond trustee includes money market funds held by a bond trustee for the repayment of the Company's emergency assessment revenue bond issued to cover the 2005 plan year deficit resulting from Hurricanes Katrina and Rita.



LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
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7. LIABILITIES FOR CLAIMS RESERVES AND CLAIM ADJUSTMENT EXPENSES:

Activity in the liabilities for claims and claim adjustment expenses, net of reinsurance recoverables on unpaid claims, for the years ended December 31, 2020 and 2019 are summarized as follows:

	<u>2020</u>	<u>2019</u>
Balance at January 1,	\$ 22,665,839	\$ 21,661,638
Less: reinsurance recoverables	6,665,317	2,679,742
Net balance at January 1,	<u>16,000,522</u>	<u>18,981,896</u>
Incurred related to:		
Current year	50,628,423	17,868,982
Prior years	(1,266,400)	1,214,272
Total incurred	<u>49,362,023</u>	<u>19,083,254</u>
Paid related to:		
Current year	47,044,288	13,825,086
Prior years	7,143,862	8,239,542
Total paid	<u>54,188,150</u>	<u>22,064,628</u>
Net balance at December 31	<u>11,174,395</u>	<u>16,000,522</u>
Plus reinsurance recoverables on unpaid claims	<u>26,263,611</u>	<u>6,665,317</u>
Balance at December 31,	<u>\$ 37,438,006</u>	<u>\$ 22,665,839</u>

Included in the net balances above were liabilities of \$2,799,797 and \$2,550,765, which were included in other line items on the Statements of Net Position.

Unpaid claims and claim adjustment expenses are stated as the Company's estimate of the ultimate cost, excluding reinsurance, of settling all incurred but unpaid claims. Unpaid claims and claim adjustment expenses are not discounted and no estimate for salvage and subrogation is applied as a reduction to the unpaid losses. The estimate for unpaid claims and claim adjustment expenses is closely monitored and adjusted for changes in economic, social, judicial and legislative conditions, as well as historical trends. The Company uses various development modeling techniques to assist in the evaluation of its reserves under the direction of its chief actuary.

Management believes that the loss reserves are adequate, but establishing reserves is a judgmental and inherently uncertain process. It is, therefore, possible that as conditions and experience develops, reserve adjustments may be required in the future.

For both catastrophic and non-catastrophic claims, the loss adjusting function is performed by Company employees and contracted independent adjusting firms. The Company compensates the independent adjusting firms, depending upon the type or nature of the claims, either on per-day rate or on a graduated fee schedule based on the gross claim amount, consistent with industry standard methods of compensation.

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7. LIABILITIES FOR CLAIMS AND CLAIMS ADJUSTMENT EXPENSES: (Continued)

The Company is involved in a number of class action lawsuits and other legal proceedings arising out of various aspects of its business which have been reserved for above. See Note 15 for a description of these class action claims.

8. LONG-TERM LIABILITIES:

BONDS PAYABLE

*Series 2015R:*

During July 2015, the Company issued \$333,295,000 of emergency assessment revenue refunding bonds in order to advance refund \$415,290,000 of the Assessment Revenue Bonds Series 2006B and to pay the cost of issuance of the Series 2015R bonds. The bonds were issued in denominations of \$5,000 or any integral multiple thereof. The 2015R bonds bear interest of 5.00% per annum, payable semiannually on June 1<sup>st</sup> and December 1<sup>st</sup> of each year, commencing December 1, 2015. The bond maturity dates range from June 1, 2016 to June 1, 2022. Bond principal payments of \$50,000,000 and \$47,620,000 were made during the years ended December 31, 2020 and 2019, respectively. The outstanding balance due on these bonds as of December 31, 2020 and 2019 was \$106,555,000 and \$156,555,000, respectively.

*Series 2016AB:*

During July 2016, the Company issued \$217,510,000 of emergency assessment revenue refunding bonds in order to advance refund \$213,195,000 of the Assessment Revenue Bonds Series 2006C1 through 2006C3, \$49,785,000 of the Assessment Revenue Bond Series 2012R and to pay the cost of issuance of the Series 2016AB bonds. The bonds were issued in denominations of \$5,000 or any integral multiple thereof. The 2016A bonds bear interest of 5.00% per annum, payable semiannually on June 1 and December 1 of each year, commencing December 1, 2016. The 2016A bond principal payments are payable from June 1, 2023 to June 1, 2026. The 2016B bonds bear interest of 2.64% and 2.74% per annum, payable semiannually on June 1 and December 1 of each year, commencing December 1, 2016. The 2016B bond principal payments are payable from June 1, 2024 to June 1, 2026. There were no bond principal payments made during the years ended December 31, 2020 and 2019. As of December 31, 2020 and 2019, the outstanding balance on the series 2016A was \$160,810,000, and the outstanding balance on the series 2016B was \$56,700,000, for a total of \$217,510,000.

The Emergency Assessment Revenue Bond Series 2015R and Series 2016AB are considered to be direct placements. The Company's assessment revenue refunding bonds are secured by pledge revenues, which consists solely of the 2005 Emergency Assessments and are not secured by any other revenues or assets of the Company. In the event of default, the Company will levy the 2005 Emergency Assessment for each year in the maximum amount permitted under the Citizens Act. If the default continues, the refunding bonds are subject to acceleration, but no assurance is given that pledged revenues or other assets of the Company would be available to pay principal of and interest on the refunding bonds in full upon acceleration.

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8. LONG-TERM LIABILITIES: (Continued)

BONDS PAYABLE (Continued)

A schedule of debt service requirements, including bond premiums and discounts, is as follows:

Maturity	Series 2015R		Series 2016AB		Total	
	Principal	Interest	Principal	Interest	Principal	Interest
2021	\$ 51,480,000	\$ 4,040,750	\$ -	\$ 9,557,675	\$ 51,480,000	\$ 13,598,425
2022	55,075,000	1,376,875	-	9,557,675	55,075,000	10,934,550
2023	-	-	50,980,000	8,283,175	50,980,000	8,283,175
2024	-	-	53,530,000	6,100,004	53,530,000	6,100,004
2025	-	-	55,345,000	4,037,042	55,345,000	4,037,042
2026	-	-	57,655,000	1,441,375	57,655,000	1,441,375
	<u>106,555,000</u>	<u>\$ 5,417,625</u>	<u>217,510,000</u>	<u>\$ 38,976,946</u>	<u>\$ 324,065,000</u>	<u>\$ 44,394,571</u>
Plus Bond Premium	<u>2,822,306</u>		<u>18,677,602</u>			
Total Net Debt						
Service Requirement	<u>\$ 109,377,306</u>		<u>\$ 236,187,602</u>			

Net unamortized premium at December 31, 2020 and 2019 was \$21,499,908 and \$29,789,790, respectively. The total interest expense on the fixed rate bonds for the years ended December 31, 2020 and 2019 was \$9,281,058 and \$10,338,480, respectively, including annual amortized net premium of \$8,289,882 and \$9,680,376, and is included in "Interest Expense" in the accompanying Statements of Revenues, Expenses and Changes in Fund Net Position.

The following is a summary of long-term debt transactions of the Company for the years ended December 31, 2020 and 2019:

	Beginning Balance	Additions	Payments/ Expenditures	Ending Balance	Due within one year
<u>December 31, 2020</u>					
Series 2015R Bonds	\$ 156,555,000	\$ -	\$ (50,000,000)	\$ 106,555,000	\$ 51,480,000
Series 2016AB Bonds	217,510,000	-	-	217,510,000	-
Bond premium	29,789,790	-	(8,289,882)	21,499,908	6,846,757
OPEB Liability	3,950,137	630,007	(143,874)	4,436,270	-
Total Long Term Obligation	<u>\$ 407,804,927</u>	<u>\$ 630,007</u>	<u>\$ (58,433,756)</u>	<u>\$ 350,001,178</u>	<u>\$ 58,326,757</u>

	Beginning Balance	Additions	Payments/ Expenditures	Ending Balance	Due within one year
<u>December 31, 2019</u>					
Series 2015R Bonds	\$ 204,175,000	\$ -	\$ (47,620,000)	\$ 156,555,000	\$ 50,000,000
Series 2016AB Bonds	217,510,000	-	-	217,510,000	-
Bond premium	39,470,166	-	(9,680,376)	29,789,790	8,289,882
OPEB Liability	3,316,715	759,779	(126,357)	3,950,137	-
Total Long Term Obligation	<u>\$ 464,471,881</u>	<u>\$ 759,779</u>	<u>\$ (57,426,733)</u>	<u>\$ 407,804,927</u>	<u>\$ 58,289,882</u>

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9. AGENT COMMISSIONS:

The Company policies are written by various insurance agents licensed in the State of Louisiana. These agreements provide for commissions to be paid to the agents at rates established by the Board and calculated as a percentage of direct written premiums, net of certain surcharges and assessments. Agent commissions were \$5,913,819 and \$6,151,174 during the years ended December 31, 2020 and 2019, respectively. Agent commissions payable were \$1,776,112 and \$1,748,106 for the years ended December 31, 2020 and 2019, respectively.

10. REINSURANCE:

The Company purchases private reinsurance through Guy Carpenter & Company, LLC, as licensed reinsurance intermediaries. The participating reinsurance companies will reimburse the Company, through the intermediary, a specified percentage of losses incurred if a prescribed retention is reached.

The Company purchases reinsurance based on levels of loss. The Company is liable for the first amount of ultimate net loss, shown in the table below as “Company Retention,” arising out of each loss occurrence. The reinsurer is then liable, as respects each excess layer, for the amount by which such ultimate net loss exceeds the Company’s applicable retention for that layer. However, the liability of the reinsurer under any excess layer of reinsurance coverage provided does not exceed either of the following: (1) the amount shown below as “Reinsurer Per Occurrence Limit” for that excess layer as respects loss or losses arising out of any one loss occurrence, or (2) the amount shown as “Reinsurer’s Term Limit” for that excess layer. Each excess layer of reinsurance coverage provided is as follows:

Reinsurance in place for the year ended December 31, 2020 was as follows:

	<u>January 1, 2020 to May 31, 2020 (in thousands)</u>					
	First Excess	Second Excess	Third Excess	Fifth Excess		
Company's retention	\$ 35,000	\$ 75,000	\$ 165,000	\$ 260,000		
Reinsurer's per occurrence limit	\$ 30,000	\$ 90,000	\$ 95,000	\$ 50,000		
Reinsurer's term limit	\$ 90,000	\$ 180,000	\$ 190,000	\$ 100,000		
Annual minimum premium	\$ 3,930	\$ 6,075	\$ 4,180	\$ 1,250		

  

	<u>June 1, 2020 to December 31, 2020 (in thousands)</u>					
	First Excess	Second Excess	Third Excess	Fourth Excess	Sixth Excess	
Company's retention	\$ 35,000	\$ 65,000	\$ 160,000	\$ 260,000	\$ 260,000	
Reinsurer's per occurrence limit	\$ 30,000	\$ 95,000	\$ 100,000	\$ 100,000	\$ 50,000	
Reinsurer's term limit	\$ 90,000	\$ 190,000	\$ 200,000	\$ 100,000	\$ 100,000	
Annual minimum premium	\$ 3,930	\$ 6,680	\$ 4,353	\$ 1,361	\$ 1,575	

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10. REINSURANCE: (Continued)

Reinsurance in place for the year ended December 31, 2019 was as follows:

	<u>January 1, 2019 to May 31, 2019 (in thousands)</u>			
	<u>First Excess</u>	<u>Second Excess</u>	<u>Third Excess</u>	<u>Fifth Excess</u>
Company's retention	\$ 35,000	\$ 75,000	\$ 200,000	\$ -
Reinsurer's per occurrence limit	\$ 40,000	\$ 125,000	\$ 100,000	\$ -
Reinsurer's term limit	Unlimited	\$ 250,000	\$ 200,000	\$ -
Annual minimum premium	\$ 4,600	\$ 7,813	\$ 4,000	\$ -

  

	<u>June 1, 2019 to December 31, 2019 (in thousands)</u>			
	<u>First Excess</u>	<u>Second Excess</u>	<u>Third Excess</u>	<u>Fifth Excess</u>
Company's retention	\$ 35,000	\$ 75,000	\$ 165,000	\$ 260,000
Reinsurer's per occurrence limit	\$ 30,000	\$ 90,000	\$ 95,000	\$ 50,000
Reinsurer's term limit	\$ 90,000	\$ 180,000	\$ 190,000	\$ 100,000
Annual minimum premium	\$ 3,930	\$ 6,075	\$ 4,180	\$ 1,250

The premiums can also potentially be adjusted if the total insurable value is greater than 10% or less than 5% of the estimated total insurable value used to calculate the contract premium.

In the event that all or any portion of the reinsurance under the excess layer above is exhausted by loss, the amount exhausted will be reinstated immediately upon payment of a reinsurance premium. The Company has entered into a Reinsurance Premium Protection (RPP) contract which guarantees payment of the reinstatement premium.

As of December 31, 2020, the Company had additional coverage through two catastrophe bonds. In 2017, the Company purchased additional coverage through a \$100 million, three-year catastrophe bond that provides coverage for 100% of up to \$450 million in losses in excess of \$350 million covered by retention and traditional reinsurance. The 2017 catastrophe bonds were retired during the year ended December 31, 2020. In 2018, the Company purchased additional coverage through a \$100 million, three-year catastrophe bond that provides coverage for 100% of up to \$400 million in losses in excess of \$300 million covered by retention and traditional reinsurance. In 2020, the Company purchased additional coverage through a \$60 million, three-year catastrophe bond that provides coverage for 60% of up to \$360 million in losses in excess of \$260 million covered by retention and traditional reinsurance.

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10. REINSURANCE: (Continued)

The effect of reinsurance on premiums written and earned was as follows:

Year ended December 31, 2020		
	<u>Premiums</u>	
	<u>Written</u>	<u>Earned</u>
Direct	\$ 59,195,541	\$ 60,304,536
Ceded	<u>(24,155,266)</u>	<u>(24,155,266)</u>
Net premiums	<u>\$ 35,040,275</u>	<u>\$ 36,149,270</u>
Year ended December 31, 2019		
	<u>Premiums</u>	
	<u>Written</u>	<u>Earned</u>
Direct	\$ 61,551,779	\$ 63,819,592
Ceded	<u>(24,265,735)</u>	<u>(24,265,735)</u>
Net premiums	<u>\$ 37,286,044</u>	<u>\$ 39,553,857</u>

Amounts recoverable from reinsurers on unpaid losses and loss adjustment expenses are estimated based on the allocation of estimated unpaid losses and loss adjustment expenses among coverage lines. Actual amount recoverable will depend on the ultimate settlement of losses and loss adjustment expenses. Reinsurance contracts do not relieve the Company from its obligation to policyholders. The Company remains liable to its policyholders for the portion reinsured to the extent that any reinsurer does not meet the obligations assumed under their reinsurance agreements.

At December 31, 2020 and 2019, the Company had reinsurance receivables on unpaid claims of \$26,263,611 and \$6,665,317 and reinsurance recoverables on paid losses of \$13,958,932 and \$426,204, respectively.

11. RETIREMENT PLANS:

Prior to September 1, 2008, the Company sponsored a non-contributory agent multiple-employer defined benefit pension plan covering all employees that were hired prior to April 1, 2008, through a services agreement with Property Insurance Association of Louisiana (PIAL) to participate in the Pension Plan for Insurance Organization (PPIO).

Benefits Provided:

PPIO provides retirement and survivor's benefits to all qualified employees of the Company. The following is a brief description of the plan and its benefits. Participants should refer to the detailed plan description for more complete information.

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11. RETIREMENT PLANS: (Continued)

Benefits Provided: (Continued)

*Normal Retirement Benefit:*

Normal retirement benefit is the annual benefit that is payable as a life annuity beginning on individual's normal retirement date. Normal retirement benefit is equal to the following:

- 1.15% of average annual compensation up to covered compensation multiplied by years of credited service (maximum 35 years); plus
- 1.55% of average annual compensation in excess of covered compensation multiplied by years of credited service (maximum 35 years); plus
- 0.5% of average annual compensation multiplied by years of credited service from 35 to 45 years.

Under a life annuity, participant will receive monthly payments for the rest of his/her life. No benefits will be paid after the death.

*Minimum Retirement Benefit*

Normal retirement benefit cannot be less than the benefit the participant would have received on any earlier retirement date or the benefit accrued as of December 31, 1988. Also, if the participant has completed at least 15 years of vesting service, normal retirement benefit will not be less than \$1,200 per year. If the participant has completed less than 15 years of vesting service, the \$1,200 will be reduced by \$80 for each year of vesting service that is less than 15 years.

*Adjustment of Pension Benefit Payment Before or After Normal Retirement Date*

Following the termination of employment, the participant may decide when to begin pension benefit payments. The amount of the pension benefit that a member may receive as a life annuity may vary if he/she receives pension benefit payments on a date other than normal retirement date. Generally, the following rules apply:

- If participant has completed at least 15 years of vesting service, the life annuity he/she could begin to receive on normal retirement date will be unreduced if individual begins to receive pension benefit payments as of the first day of any month between the first day of the month after attaining age 62 and before normal retirement date.
- If participant has completed at least 15 years of vesting service, the life annuity he/she could begin to receive on normal retirement date will be reduced, but by less than a full actuarial reduction, if individual begins to receive pension benefit payments as of the first day of any month between the first day of the month after attaining age 55 and before the first day of the month after attaining age 62.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
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11. RETIREMENT PLANS: (Continued)

Benefits Provided: (Continued)

- If participant has completed at least 5 years of vesting service but less than 15 years of vesting service, the life annuity he/she could begin to receive on normal retirement date will be actuarially reduced if individual begins to receive pension benefit payments as of the first day of any month between the first day of the month after attaining age 55 and before normal retirement date.
- If participant begins pension benefit payments after the normal retirement date, the life annuity, he/she could begin to receive on normal retirement date (or upon termination of employment if later) will be actuarially increased until the benefit commencement date.

*Early Retirement Benefit*

If participant terminates employment and begins to receive a pension benefit as a life annuity before normal retirement date, the life annuity may be reduced because it commences early. The reduction for early commencement is described below.

*Age 55 with at Least 5, but Less Than 15 Years of Vesting Service*

Individual may begin receiving pension benefit before normal retirement date if he/she is age 55 or older and has completed at least 5, but less than 15, years of vesting service. Pension benefit will be actuarially reduced based on member's age when commenced benefit to reflect the longer period over which pension benefit will be paid.

The following factors are used to determine the amount of benefit participant would receive as a life annuity on an earlier retirement date. Normal retirement benefit would be multiplied by the factors below (which are adjusted for partial years) to determine reduced pension amount payable as a life annuity:

Age at early retirement:	Early retirement reduction factor for normal retirement benefit
64	0.909
63	0.828
62	0.756
61	0.693
60	0.636
59	0.586
58	0.540
57	0.499
56	0.462
55	0.428



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11. RETIREMENT PLANS: (Continued)

Benefits Provided: (Continued)

*Age 55 with at Least 15 Years of Vesting Service*

The participant may begin receiving pension benefit before normal retirement date if he/she is age 55 or older and has completed at least 15 years of vesting service. Pension benefit will have less of an early retirement reduction than if the participant had completed fewer than 15 years of vesting service.

If the participant terminates employment with at least 15 years of vesting service and elects to commence pension benefit on or after reaching age 62 but before reaching age 65, pension benefit payable as a life annuity will be equal to the amount payable as a life annuity beginning on normal retirement date.

If the participant terminates employment with at least 15 years of vesting service and elects to commence pension benefit on or after reaching age 55 but prior to age 62, pension benefit payable as a life annuity will be equal to the amount of a normal retirement benefit, but reduced to take into account younger age and the longer period over which benefit payments will be received.

The following factors are used to determine the amount of benefit participant would receive as a life annuity beginning on an earlier retirement date. Normal retirement benefit would be multiplied by the factors below (which are adjusted for partial years) to determine reduced pension amount payable as a life annuity:

Age at early retirement:	Early retirement reduction factor for normal retirement benefit
61	0.97
60	0.94
59	0.89
58	0.84
57	0.79
56	0.74
55	0.69

*Special Social Security Supplement*

In addition to the pension benefits described above, if the participant begins receiving benefits before age 62, completed at least 15 years of vesting service, and elects to receive retirement benefits as a life annuity, the individual will receive, from benefit commencement date to the first day of the month on or after 62<sup>nd</sup> birthday (or date of death if earlier), the amount described as follows, reduced by the applicable early retirement reduction factor above: 0.4% of average annual compensation up to covered compensation multiplied by years of credited service, up to a maximum of 35 years. This amount is then adjusted by the early retirement reduction

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11. RETIREMENT PLANS: (Continued)

Benefits Provided: (Continued)

factor of 0.89. The participant would receive an additional amount equal to \$575 per month until age 62.

If the member elects to receive a pension benefit in a form of payment other than a life annuity, the special social security supplement will be adjusted to reflect that other form of payment.

Once the member has attained age 62, the special social security supplement will cease. If the participant elects to receive pension benefits as a life annuity, the special social security supplement will cease at date of death if he/she would die before reaching age 62. The special social security supplement is intended to provide bridge payments until the participant is eligible to begin receiving social security retirement benefits. This supplement will cease at age 62, regardless of whether or not the member has applied for social security benefits.

*Small Benefit and Younger Than Age 55*

If the participant terminates employment after becoming vested and the value of pension benefits when he/she terminates employment exceeds \$5,000, the participant may begin to receive pension benefits as of the first day of any month following termination of employment provided that the value of pension benefits does not exceed \$20,000 as of that time. Individual may elect to receive pension benefits in a lump sum or in another form of payment. If the participant elects to receive pension benefits beginning before age 55, pension benefits will be actuarially reduced based on age when a member commences benefit to reflect the longer period over which pension benefits will be paid.

*Pension Guarantees*

Pension benefits under this plan are insured by the PBGC, a Federal insurance agency. If the plan terminates (ends) without enough money to pay all benefits, the PBGC will step in to pay pension benefits. Most people receive all of the pension benefits they would have received under their plan, but some people may lose certain benefits. The PBGC guarantee generally covers:

- Normal and early retirement benefits;
- Disability benefits if a participant becomes disabled before the plan terminates;
- Certain benefits for survivors.

*Employees Covered by the Benefit Terms*

As of December 31, 2020 and 2019, the following employees were covered by the Plan:

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11. RETIREMENT PLANS: (Continued)

Benefits Provided: (Continued)

	<u>2020</u>	<u>2019</u>
Active employees	24	26
Inactive employees or beneficiaries currently receiving benefits	14	12
Inactive employees entitled to but not yet receiving benefits	6	7
Total	44	45

Contributions:

Contributions to pay for plan benefits are paid by the participating employers to a trust administered by the Principal Trust Company (the Trust), or its successors or assigns. When participants retire, the necessary amount will be allocated from the available funds under the Trust to provide pension benefits. Both the participant and employer contribute toward social security taxes throughout the participant's career; however, the cost of the plan is paid entirely by participating employers. Participants are not required to contribute to the plan.

Pension Asset, Pension Expense, and Deferred Outflows of Resources and Deferred Inflows of Resources Related to Pensions:

As of December 31, 2020 and 2019, the Company reported an asset of \$435,982 and \$370,397, respectively, for its proportionate share of the net pension asset. The net pension asset was measured as of December 31, 2020 and 2019, and the total pension asset used to calculate the net pension asset was determined by an actuarial valuation as of that dates.

For the years ended December 31, 2020 and 2019, the Company recognized pension benefit of \$65,585 and \$173,899, respectively. As of December 31, 2020 and 2019, the Company reported deferred outflows of resources and deferred inflows of resources related to pensions from the following sources:

<u>2020</u>	<u>Deferred Outflows of Resources</u>	<u>Deferred Inflows of Resources</u>
Differences between expected and actual experience	\$ 70,567	\$ 23,697
Change of assumptions	141,272	5,076
Net difference between projected and actual earnings on pension plan investments	-	232,094
Total	\$ 211,839	\$ 260,867

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11. RETIREMENT PLANS: (Continued)

Pension Asset, Pension Expense, and Deferred Outflows of Resources  
and Deferred Inflows of Resources Related to Pensions: (Continued)

<u>2019</u>	Deferred Outflows of Resources	Deferred Inflows of Resources
Differences between expected and actual experience	\$ 57,144	\$ 37,634
Change of assumptions	152,432	7,636
Net difference between projected and actual earnings on pension plan investments	-	145,450
Total	<u>\$ 209,576</u>	<u>\$ 190,720</u>

Amounts reported as deferred outflows of resources and deferred inflows of resources related to pensions will be recognized in pension expense/(benefit) as follows:

Year ending:	Amount
2021	\$ (551)
2022	18,211
2023	(48,063)
2024	(18,625)
Thereafter	-
Total	<u>\$ (49,028)</u>

Actuarial Assumptions:

The total pension liability in the December 31, 2020 and 2019 actuarial valuation was determined using the following actuarial assumptions, applied to all periods included in the measurement:

	<u>2020</u>	<u>2019</u>
Discount Rate	4.50%	5.00%
Investment Rate of Return	5.00%	5.50%
Inflation	3.00%	3.00%
Salary Increase	N/A	N/A
Mortality Rates	Pri-2012: separate employee, retiree and contingent annuitant with MP-2020 mortality improvement scale applied on a generational basis	Pri-2012: separate employee, retiree and contingent annuitant with MP-2019 mortality improvement scale applied on a generational basis

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11. RETIREMENT PLANS: (Continued)

Discount Rate:

The discount rate used to measure the total pension liability for the years ended December 31, 2020 and 2019 was 4.50% and 5.00%, respectively. The long-term expected rate of return on pension plan investments was applied to all periods of projected benefit payments to determine the total pension liability.

Changes in Plan's Net Pension Asset:

Changes in the Plan's net pension asset for the years ended December 31, 2020 and 2019 were as follows:

	Increase (Decrease)		
	Total Pension <u>Liability</u>	Plan Fiduciary <u>Net Position</u>	Net Pension <u>Asset</u>
Balance, December 31, 2019	\$ 1,940,355	\$ 2,310,752	\$ 370,397
Change for the year:			
Service cost	-	-	-
Interest cost	94,584	-	(94,584)
Difference between expected and actual experience	60,606	-	(60,606)
Changes of assumptions	57,104	-	(57,104)
Net investment income	-	279,992	279,992
Contributions - employer	-	6,107	6,107
Benefit payments	(97,341)	(97,341)	-
Administrative expenses	-	(8,220)	(8,220)
Net changes	<u>114,953</u>	<u>180,538</u>	<u>65,585</u>
Balance, December 31, 2020	<u>\$ 2,055,308</u>	<u>\$ 2,491,290</u>	<u>\$ 435,982</u>

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
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11. RETIREMENT PLANS: (Continued)

Changes in Plan's Net Pension Asset: (Continued)

	Increase (Decrease)		
	Total Pension <u>Liability</u>	Plan Fiduciary <u>Net Position</u>	Net Pension <u>Asset</u>
Balance, December 31, 2018	\$ 1,778,272	\$ 1,974,770	\$ 196,498
Change for the year:			
Service cost	-	-	-
Interest cost	95,307	-	(95,307)
Difference between expected and actual experience	24,723	-	(24,723)
Changes of assumptions	132,883	-	(132,883)
Net investment income	-	413,597	413,597
Contributions - employer	-	23,873	23,873
Benefit payments	(90,830)	(90,830)	-
Administrative expenses	-	(10,658)	(10,658)
Net changes	<u>162,083</u>	<u>335,982</u>	<u>173,899</u>
Balance, December 31, 2019	<u>\$ 1,940,355</u>	<u>\$ 2,310,752</u>	<u>\$ 370,397</u>

Sensitivity of the Company's Proportionate Share of the Net Pension Asset to Changes in the Discount Rate:

The following presents the Company's proportionate share of the net pension liability or net pension asset using the discount rate for the years ended December 31, 2020 and 2019 of 4.50% and 5.00%, respectively, as well as what the employer's proportionate share of the net pension liability or net pension asset would be if it were calculated using a discount rate that is one percentage-point lower or one percentage-point higher than the current rate at the years ended December 31, 2020 and 2019:

	1.0% Decrease <u>3.50%</u>	Current Discount Rate <u>4.50%</u>	1.0% Increase <u>5.50%</u>
<u>2020</u>			
Company's proportionate share of the net pension asset	<u>\$ 168,830</u>	<u>\$ 435,982</u>	<u>\$ 655,834</u>

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11. RETIREMENT PLANS: (Continued)

Sensitivity of the Company's Proportionate Share of the Net Pension Asset to Changes in the Discount Rate: (Continued)

<u>2019</u>	1.0% Decrease <u>4.00%</u>	Current Discount Rate <u>5.00%</u>	1.0% Increase <u>6.00%</u>
Company's proportionate share of the net pension asset	<u>\$ 107,113</u>	<u>\$ 370,397</u>	<u>\$ 586,488</u>

Payables to the Pension Plan:

As of December 31, 2020 and 2019, the Company had no outstanding payables to the defined benefit plan.

Defined Contribution Plans:

As of September 1, 2008, the Company froze its defined benefit pension plan and in its place established a defined contribution plan. The Company contributes 11% of each employee's wages to the defined contribution plan. Contributions are expensed each month, and the Company carried no assets or liabilities for the defined contribution plan on its statement of net position. The Company's contribution to the plan was approximately \$542,533 and \$544,541 during the years ended December 31, 2020 and 2019, respectively.

In addition, the Company sponsors a contributory 401k savings plan covering eligible employees for which the Company matches 75% of employee contributions up to a maximum of 6% of eligible compensation. The Company's matching contributions to the plan totaled approximately \$177,212 and \$168,909 for the years ended December 31, 2020 and 2019, respectively. Both defined contribution plans are 401k Saving Plan's and are administered by Prudential Financial, Inc.

12. COMPENSATED ABSENCES:

Employees earn and accrue vacation and sick leave at various rates, depending on their years of service. The maximum amount of sick leave that may be accrued by each employee at any given time is 20 days. The maximum vacation carryover at the end of the year is five days.

Upon termination, employees are compensated for any unused vacation leave at the employee's hourly rate of pay at the time of termination. The liability for unused vacation leave at December 31, 2020 and 2019 was approximately \$83,011 and \$78,412, respectively.

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13. LEASES:

The Company leases office space under certain non-cancelable operating leases which will expire in September 2023. The future minimum lease payments as of December 31, 2020 are as follows:

Year ending:	<u>Amount</u>
2021	\$ 499,681
2022	504,928
2023	381,647
Total	<u>\$ 1,386,256</u>

Lease expense for the years ended December 31, 2020 and 2019 was \$528,134 and \$528,359, respectively.

14. UNAUDITED RECONCILIATION BETWEEN GAAP AND STATUTORY NET INCOME:

Accounting principles generally accepted in the United States of America (GAAP basis) differ in certain respects from the accounting practices prescribed or permitted by insurance regulatory authorities (statutory basis). A reconciliation between the change in net position and the deficiency in net position as reported under GAAP basis and statutory basis for the years ended December 31, 2020 and 2019 follows:

	<u>2020</u>	<u>2019</u>
Change in net position - GAAP basis	\$ 40,335,869	\$ 73,103,486
Adjustments to:		
Pension plan expense	(494,230)	(478,879)
Other	11,405	(52,490)
Interest expense	1,627,624	1,627,623
Investment income	-	(204)
Investment increase (decrease) in fair value	(404,987)	-
Excess emergency assessments	(63,895,027)	(62,470,637)
Tax exempt surcharge	(1,812,684)	(1,918,401)
Net income (loss) - statutory basis	<u>\$ (24,632,030)</u>	<u>\$ 9,810,498</u>



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14. UNAUDITED RECONCILIATION BETWEEN GAAP AND STATUTORY NET INCOME:  
(Continued)

	<u>2020</u>	<u>2019</u>
Total deficiency in net assets - GAAP basis	\$ (121,560,938)	\$ (161,896,807)
Adjustments to:		
Non-admitted assets	(2,471,126)	(2,314,584)
Net pension asset	(999,980)	(764,385)
Deferred outflows - advanced refunding	(2,441,435)	(4,069,058)
Other accrued liabilities	(441,575)	(182,940)
Investment decrease in fair value	(404,987)	-
Excess emergency assessments	(36,915,631)	(36,079,889)
Allowance for doubtful accounts	765,580	754,174
Emergency assessments receivable	327,960,094	391,019,379
Provision for reinsurance receivable	(1,551,612)	(1,211)
Accumulated surplus - statutory basis	\$ 161,938,390	\$ 186,464,679

15. COMMITMENTS AND CONTINGENCIES:

The Company is involved in certain litigation and disputes incidental to its operations. In the opinion of management, after consultation with legal counsel, there are substantial defenses to such litigation and disputes and any ultimate liability, in excess of reserves resulting there from, will not have a material adverse effect on the Company's financial condition or results of operations.

The Company is also involved in other potentially significant litigation described below; any of which could have a material adverse effect on the financial condition or results of operations. These matters raise difficult and complicated factual and legal issues and are subject to many uncertainties and complexities, including the underlying facts of each matter; novel legal issues; variations between jurisdictions in which matters are being litigated, heard, or investigated; differences in applicable laws and judicial interpretations; the length of time before many of these matters might be resolved by settlement through litigation or otherwise; and the current legal environment faced by large corporations and insurance companies.

The outcome of these matters may be affected by decisions, verdicts, settlements and the timing of such other individual and class action lawsuits that involve the Company, other insurers, or other entities and by other legal, governmental, and regulatory actions that involve the Company, other insurers, or other entities. The outcome may also be affected by future state legislation, the timing or substance of which cannot be predicted.

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15. COMMITMENTS AND CONTINGENCIES: (Continued)

In lawsuits, plaintiffs seek a variety of remedies. In some cases, the monetary damages sought to include punitive or treble damages. Often specific information about the relief sought, such as the amount of damages is not available. When specific monetary demands are made, they are often set just below a state court jurisdictional limit in order to seek the maximum amount available regardless of the specifics of the case.

For the reasons previously specified, it is often not possible to make meaningful estimates of the amount or range of loss that could result from the known and unknown matters described. The Company reviews these matters on an ongoing basis and follows appropriate accounting guidance when making accrual and disclosure decisions. When assessing “reasonably possible” and “probable” outcomes, the Company bases its decisions on its assessment of the ultimate outcome following all appeals. Additionally, in instances where a judgment, assessment or fine has been rendered against the Company, there is a presumption that criteria in reaching a “reasonably possible” and “probable” outcome have been met. In such instances, the amount of liability recorded by the Company will include the anticipated settlement amount, legal costs, insurance recoveries and other related amounts and take into account factors such as the nature of the litigation, progress of the case, opinions of legal counsel, and management’s intended response to the litigation, claim or assessment.

Due to the complexity and scope of the matters disclosed below and the many uncertainties that exist, the ultimate outcome of these matters cannot be reasonably predicted. In the event of an unfavorable outcome in any one or more of these matters, the ultimate liability may be in excess of the amounts currently reserved.

A summary of potentially significant litigation follows:

*Oubre v. Louisiana Citizens Property Insurance Corporation.* The plaintiffs in this suit allege that the Company failed to timely initiate loss adjustment as required by Louisiana statutory law exposing the Company to penalties up to a mandatory limit of \$5,000 per claim. On July 23, 2012, the Company settled the majority of this class action suit with a payment of \$104.7 million to the plaintiff counsel for distribution to the current class members. The Company entered into a settlement with the class for the remaining Oubre claims. At December 31, 2020 and 2019, the Company had a reserve of \$5.2 million and \$9.4 million, respectively, for this case for resolution of the remaining claims which the Company believes is adequate. The reserve is included in claims and claims adjustment reserves on the accompanying Statements of Net Position.

As of December 31, 2020, there were forty-nine open litigation matters against the Company. The majority of these lawsuits are related to first-party losses, third party bodily injury claims, subrogation or claims where the issue of coverage is in dispute. The Company believes it has established appropriate reserves for all lawsuits, in addition to class action claims described above. The Company has no assets that it considers to be impaired.

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15. COMMITMENTS AND CONTINGENCIES: (Continued)

In addition to claims under the insurance policies it issues, the Company is potentially exposed to various risks of loss, including those related to torts; theft of, damage to, and destruction of assets; errors or omissions; injuries to employees; and natural disasters. As of the years ended December 31, 2020 and 2019, the Company had insurance protection in place from various commercial insurance carriers covering various exposures, including workers' compensation, property loss, employee liability, general liability, directors' and officers' liability, and business auto and cyber insurance. Management continuously revisits the limits of coverage and believes that current coverage is adequate. There were no significant reductions in insurance coverage from the previous year.

16. DEPOPULATION:

The Louisiana State Legislature created the Company to operate insurance plans as a residual market for residential and commercial property. The legislature further intended that the Company work toward the ultimate depopulation of these residual market plans also known as the Coastal Plan and FAIR Plan. To encourage the ultimate depopulation to these residual market plans, the Louisiana Citizens Property Insurance Corporation Policy Take-Out Program was created.

Under the take-out plan guidelines, not less than once per calendar year, the Company, with the approval of the governing board of the Company, may offer some or all its in-force policies for removal to the voluntary market. The Company shall include in any offers for depopulation policies that, based on geographic and risk characteristics, serve to reduce the exposure of the Company. Each insurer admitted to write homeowners insurance or insurance, insuring one or two-family owner occupied premises for fire and allied lines or insurance which covers commercial structures in the State of Louisiana may apply to the Company to become a take-out company. Insurers will be approved to participate in the depopulation of the Company based on statutory guidelines set forth in accordance with LRS 22:2314(C).

Policies may be removed from the Company at policy renewal or as part of a bulk assumption. In an assumption, the take-out company is responsible for losses occurring from the assumption date through the expiration of the Company's policy period.

Unearned premiums remitted to take-out companies pursuant to assumption agreements is reflected as a reduction in "premium earned" in the Statements of Revenues, Expenses, and Changes in Fund Net Position and totaled \$90,914 and \$205,397 for the years ended December 31, 2020 and 2019, respectively.

The Company provides administration services with respect to the assumed policies. All agreements provide for the take-out company to adjust losses. The take-out company pays a ceding commission to the Company to compensate the Company for policy acquisition costs, which includes servicing company fees and agent commissions. While the Company is not liable to cover claims after the assumption, the Company continues to service policies for items such as policyholder endorsements or cancellation refunds. Should the Company process and provide a

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16. DEPOPULATION: (Continued)

refund to policyholders, such amount is subsequently collected from the take-out company. At December 31, 2020 and 2019, there were no assumed premiums due from certain take-out companies.

17. RESTRICTED NET POSITION:

The Statement of Net Position includes \$165,445,719 and \$153,178,316 of funds restricted by enabling legislation for the repayment of Special Assessment Revenue Bonds as of December 31, 2020 and 2019, respectively. The amounts equal the excess of unspent emergency assessment collected to satisfy the debt service requirements for the year.

18. DEFICIT NET POSITION:

The Company reported a deficiency in net position of \$(121,560,938) and \$(161,896,807) at December 31, 2020 and 2019, respectively, resulting primarily from losses on insured property caused by Hurricanes Katrina and Rita during 2005. The Company plans to eliminate the deficit through emergency assessments on affected insurance companies and policy holders.

19. OTHER POSTEMPLOYMENT BENEFITS (OPEB):

The Louisiana Citizens Property Insurance's OPEB Plan (the OPEB Plan) is a single-employer defined benefit OPEB Plan administered by the Company. The authority to establish and/or amend the obligation of the employer, employees and retirees' rests with the Company. No assets are accumulated in a trust that meets the criteria in paragraph 4 of Governmental Accounting Standards Board (GASB) Statement No. 75.

Plan Description:

The Company provides postemployment medical and life insurance for qualified employees hired prior to January 1, 2010. Employees may qualify for participation in the plan by: a) attaining age 55 and completing 14 years and one hour of service or b) attaining age 60; completing at least 5 years of service, two of which occur after October 28, 2010, be employed with the Company at the time of retirement and retire in good status.

Contribution Rates:

Plan members contribute 25% of medical premiums, including Medicare supplement, dental and vision coverage, and 100% of supplemental life insurance. Plan members are not required to contribute for basic life insurance. For the years ended December 31, 2020 and 2019, the Company paid \$143,874 and \$126,357, respectively, for retiree insurance premiums.

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19. OTHER POSTEMPLOYMENT BENEFITS (OPEB): (Continued)

Employees Covered by Benefit Terms:

At December 31, 2020 and 2019, the following employees were covered by the benefit terms:

	<u>2020</u>	<u>2019</u>
Active employees	29	32
Inactive employees or beneficiaries currently receiving benefits	16	15
Inactive employees entitled to but not yet receiving benefits	-	-
Total	45	47

Actuarial Methods and Assumptions:

The total OPEB liability in the December 31, 2020 and 2019, actuarial valuation was determined using the following actuarial assumptions, applied to all periods included in the measurement, unless otherwise specified:

	<u>2020</u>	<u>2019</u>
Actuarial Cost Method	Entry Age	Entry Age
Discount Rate	2.75%	3.50%
Salary Increase Rate	3.00%	3.00%
Healthcare Cost Trend Rate	7.00%	7.00%
Year of Ultimate Trend Loss	2027	2026
Mortality Assumptions	Pri-2012/MP2020	RP-2012/MP2019

The discount rates were chosen by the plan sponsor based on market information on the measurement date as required by U.S. GAAP.

Actuarial valuations involve estimates of the value of the reported amounts and assumptions about the probability of events far into the future. The actuarial valuation for postemployment benefits includes estimates and assumptions regarding (1) turnover rate; (2) retirement rate; (3) health care cost trend; (4) mortality rate; (5) discount rate (investment return assumption); and (6) the period to which the costs apply (past, current, or future years if service by employees). Actuarially determined amounts are subject to continual revision as actual results are compared to past expectations and new estimates are made about the future.

The actuarial calculations are based on the types of benefits provided under the terms of the substantive plan (the plan as understood by the Company and its employee plan members) at the time of the valuation and on the pattern of sharing costs between the Company and its plan members to that point. The projection of benefits for financial reporting purposes does not explicitly incorporate the potential effects of legal or contractual funding limitations on the pattern of cost sharing between Board and plan members in the future. Consistent with the long-term perspective of actuarial calculations, the actuarial methods and assumptions used include techniques that are designed to reduce short-term volatility in actuarial liabilities and the actuarial value of assets.

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19. OTHER POSTEMPLOYMENT BENEFITS (OPEB): (Continued)

Changes in the Total OPEB Liability:

Changes in the Plan's OPEB liability for the years ended December 31, 2020 and 2019 were as follows:

	<u>Total OPEB Liability</u>
Balance at December 31, 2019	\$ 3,950,137
Changes for the year:	
Service cost	96,203
Interest cost	139,104
Differences between expected and actual experience	33,516
Changes of assumptions	361,184
Benefit payments	(143,874)
Net changes	<u>486,133</u>
Balance at December 31, 2020	<u>\$ 4,436,270</u>
	<u>Total OPEB Liability</u>
Balance at December 31, 2018	\$ 3,316,715
Changes for the year:	
Service cost	78,979
Interest cost	149,963
Differences between expected and actual experience	127,419
Changes of assumptions	403,418
Benefit payments	(126,357)
Net changes	<u>633,422</u>
Balance at December 31, 2019	<u>\$ 3,950,137</u>

Sensitivity of the Total OPEB Liability to Changes in the Discount Rate:

The following presents the Company's total OPEB liability using the discount rate for the years ended December 31, 2020 and 2019 of 2.75% and 3.50%, respectively, as well as what the Company's total OPEB liability would be if it were calculated using a discount rate that is 1-percentage-point lower or 1-percentage-point higher than the current discount rate at the years ended December 31, 2020 and 2019:

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19. OTHER POSTEMPLOYMENT BENEFITS (OPEB): (Continued)

Sensitivity of the Total OPEB Liability to Changes in the Discount Rate: (Continued)

<u>2020</u>	1.0% Decrease <u>1.75%</u>	Current Discount Rate <u>2.75%</u>	1.0% Increase <u>3.75%</u>
Total OPEB Liability	<u>\$ 5,232,407</u>	<u>\$ 4,436,270</u>	<u>\$ 3,801,132</u>
<u>2019</u>	1.0% Decrease <u>2.50%</u>	Current Discount Rate <u>3.50%</u>	1.0% Increase <u>4.50%</u>
Total OPEB Liability	<u>\$ 4,666,702</u>	<u>\$ 3,950,137</u>	<u>\$ 3,382,963</u>

Sensitivity of the Total OPEB Liability to Changes in the Healthcare Cost Trend Rates:

The following presents the Company's total OPEB liability using the healthcare cost trend rate for the years ended December 31, 2020 and 2019 of 7.00%, as well as what the Company's OPEB liability would be if it were calculated using healthcare cost trend rates that are 1-percentage-point lower or 1-percentage-point higher than the current healthcare trend rate at years ended December 31, 2020 and 2019:

<u>2020</u>	1.0% Decrease <u>6.00%</u>	Current Discount Rate <u>7.00%</u>	1.0% Increase <u>8.00%</u>
Total OPEB Liability	<u>\$ 3,783,259</u>	<u>\$ 4,436,270</u>	<u>\$ 5,268,675</u>
<u>2019</u>	1.0% Decrease <u>6.00%</u>	Current Discount Rate <u>7.00%</u>	1.0% Increase <u>8.00%</u>
Total OPEB Liability	<u>\$ 3,372,630</u>	<u>\$ 3,950,137</u>	<u>\$ 4,686,777</u>

OPEB Liabilities, OPEB Expense, and Deferred Outflows of Resources and Deferred Inflows of Resources Related to OPEB:

As of December 31, 2020 and 2019, the Company reported total OPEB liability of \$4,436,270 and \$3,950,137, respectively. The total OPEB liability was measured as of December 31, 2020 and 2019, and was determined by an actuarial valuation of that date.

For the years ended December 31, 2020 and 2019, the Company recognized OPEB expense of \$392,113 and \$306,808, respectively. As of December 31, 2020 and 2019, the Company reported deferred outflows of resources and deferred inflows of resources to OPEB from the following sources:

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

19. OTHER POSTEMPLOYMENT BENEFITS (OPEB): (Continued)

OPEB Liabilities, OPEB Expense, and Deferred Outflows of Resources and Deferred Inflows of Resources Related to OPEB: (Continued)

<u>2020</u>	Deferred Outflows of Resources	Deferred Inflows of Resources
Differences between expected and actual experience	\$ 221,379	\$ -
Change of assumptions	550,815	159,168
Total	<u>\$ 772,194</u>	<u>\$ 159,168</u>
<u>2019</u>	Deferred Outflows of Resources	Deferred Inflows of Resources
Differences between expected and actual experience	\$ 253,002	\$ -
Change of assumptions	332,643	210,513
Total	<u>\$ 585,645</u>	<u>\$ 210,513</u>

Amounts reported as deferred outflows of resources and deferred (inflows) of resources related to OPEB will be recognized in OPEB expense as follows:

Year Ended	
2021	\$ 156,806
2022	156,806
2023	156,806
2024	<u>142,608</u>
Total	<u>\$ 613,026</u>

Payables to the OPEB Plan:

As of December 31, 2020 and 2019, the Company had no outstanding payables to the OPEB plan.



LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO FINANCIAL STATEMENTS  
DECEMBER 31, 2020 AND 2019

20. DISAGGREGATION OF RECEIVABLE BALANCES:

Receivable balances (net of allowance for doubtful accounts) at December 31, 2020 and 2019 were as follows:

<u>Description</u>	<u>2020</u>	<u>2019</u>
Premiums receivable	\$ 1,127,043	\$ 1,177,969
Premiums deferred	6,724,445	6,298,721
Allowance for doubtful accounts	<u>(765,580)</u>	<u>(754,175)</u>
Total premium receivables, net	<u>\$ 7,085,908</u>	<u>\$ 6,722,515</u>
Emergency assessment receivable	<u>\$ 13,500,000</u>	<u>\$ 14,000,000</u>
Reinsurance recoverables on paid losses	<u>\$ 13,958,932</u>	<u>\$ 426,204</u>

REQUIRED SUPPLEMENTARY INFORMATION

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
REQUIRED SUPPLEMENTARY INFORMATION  
SCHEDULE OF CHANGES IN NET PENSION ASSET AND RELATED RATIOS  
FOR THE SEVEN YEARS ENDED DECEMBER 31, 2020

	<u>2020</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>	<u>2016</u>	<u>2015</u>	<u>2014</u>
Total pension liability:							
Service cost	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 39,518	\$ 40,198
Interest	94,584	95,307	97,458	97,099	98,542	88,164	79,982
Difference between expected and actual experience	60,606	24,723	(52,455)	(14,459)	(1,330)	155,128	33,868
Change of assumptions	57,104	132,883	(4,249)	(10,143)	89,909	19,877	79,179
Benefit payments, including refunds	(97,341)	(90,830)	(68,903)	(63,010)	(65,094)	(76,800)	(47,450)
Net change in total pension liability	114,953	162,083	(28,149)	9,487	122,027	225,887	185,777
Total pension liability - beginning	<u>1,940,355</u>	<u>1,778,272</u>	<u>1,806,421</u>	<u>1,796,934</u>	<u>1,674,907</u>	<u>1,449,020</u>	<u>1,263,243</u>
Total pension liability - ending	<u>\$ 2,055,308</u>	<u>\$ 1,940,355</u>	<u>\$ 1,778,272</u>	<u>\$ 1,806,421</u>	<u>\$ 1,796,934</u>	<u>\$ 1,674,907</u>	<u>\$ 1,449,020</u>
Plan fiduciary net position:							
Net investment income (loss)	\$ 279,992	\$ 413,597	\$ (129,494)	\$ 267,353	\$ 134,212	\$ (52,967)	\$ 172,670
Contributions - employer	6,107	23,873	29,923	10,821	-	-	-
Benefit payments, including refunds	(97,341)	(90,830)	(68,903)	(63,010)	(65,094)	(76,800)	(47,450)
Administrative expense	(8,220)	(10,658)	(9,558)	(10,948)	(12,277)	(9,638)	(11,113)
Net change in plan fiduciary net position	180,538	335,982	(178,032)	204,216	56,841	(139,405)	114,107
Plan fiduciary net position - beginning	<u>2,310,752</u>	<u>1,974,770</u>	<u>2,152,802</u>	<u>1,948,586</u>	<u>1,891,745</u>	<u>2,031,150</u>	<u>1,917,043</u>
Plan fiduciary net position - ending	<u>\$ 2,491,290</u>	<u>\$ 2,310,752</u>	<u>\$ 1,974,770</u>	<u>\$ 2,152,802</u>	<u>\$ 1,948,586</u>	<u>\$ 1,891,745</u>	<u>\$ 2,031,150</u>
Net pension asset - ending	<u>\$ 435,982</u>	<u>\$ 370,397</u>	<u>\$ 196,498</u>	<u>\$ 346,381</u>	<u>\$ 151,652</u>	<u>\$ 216,838</u>	<u>\$ 582,130</u>
Plan fiduciary net position as a % of total pension liability	121.21%	119.09%	111.05%	119.17%	108.44%	112.95%	140.17%
Covered employee payroll	-	-	-	-	-	-	-
Net pension asset as % of covered-employee payroll	N/A	N/A	N/A	N/A	N/A	N/A	N/A

This schedule is intended to show information for 10 years. Additional years will be presented as they become available.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
 REQUIRED SUPPLEMENTARY INFORMATION  
 SCHEDULE OF CHANGES IN THE  
 OPEB LIABILITY AND RELATED RATIOS  
FOR THE THREE YEARS ENDED DECEMBER 31, 2020

	<u>2020</u>	<u>2019</u>	<u>2018</u>
Total OPEB liability:			
Service cost	\$ 96,203	\$ 78,979	\$ 90,909
Interest cost	139,104	149,963	125,688
Differences between expected and actual experience	33,516	127,419	220,101
Changes of assumptions	361,184	403,418	(313,203)
Benefit payments	<u>(143,874)</u>	<u>(126,357)</u>	<u>(135,115)</u>
Net change in total OPEB liability	486,133	633,422	(11,620)
Total OPEB liability - beginning:	<u>3,950,137</u>	<u>3,316,715</u>	<u>3,328,335</u>
Total OPEB liability - ending:	<u>\$ 4,436,270</u>	<u>\$ 3,950,137</u>	<u>\$ 3,316,715</u>
Covered-employee payroll	\$ 2,737,121	\$ 2,806,790	\$ 2,890,594
Total OPEB liability as a % of covered-employee payroll	162.08%	140.74%	114.74%

This schedule is intended to show information for 10 years. Additional years will be presented as they become available.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO REQUIRED SUPPLEMENTARY INFORMATION  
FOR THE YEAR ENDED DECEMBER 31, 2020

1. PENSION:

Changes in Benefit Terms:

There were no changes of benefit terms for any of the years presented in the Schedule of Changes in Net Pension Asset and Related Ratios.

Changes in Assumptions:

Amounts reported for 2020 reflect a change to the use of the PRI-2012 mortality tables with the MP-2020 mortality improvement scale applied on a generational basis. Also, the discount rate used to measure the total pension liability was reduced from 5.00% to 4.50%.

Amounts reported for 2019 reflect a change to the use of the PRI-2012 mortality tables with the MP-2019 mortality improvement scale applied on a generational basis. Also, the discount rate used to measure the total pension liability was reduced from 5.50% to 5.00%.

Amounts reported for 2018 reflect a change to the use of the RP-2014 mortality tables with the MP-2018 mortality improvement scale applied on a generational basis.

Amounts reported for 2017 reflect a change to the use of the RP-2014 mortality tables with the MP-2017 mortality improvement scale applied on a generational basis.

Amounts reported for 2016 reflect a change to the use of the RP-2014 mortality tables with the MP-2016 mortality improvement scale applied on a generational basis. Also, in 2016, the discount rate used to measure the total pension liability was reduced from 6.00% to 5.50%.

Amounts reported for 2015 reflect a change to the use of the RP-2014 mortality tables with MP-2015 mortality improvement scale applied on a generational basis. Also, in 2015, the discount rate used to measure the total pension liability was reduced from 6.25% to 6.00%.

2. OTHER POSTEMPLOYMENT BENEFITS (OPEB):

The actuarial methods and assumptions used to calculate the total OPEB liability are described in Note 19 to the financial statements.

There were no changes in benefit terms or assumptions for the years presented.

No assets are accumulated in a trust that meets the criteria in GASB Statement No. 75, paragraph 4.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
NOTES TO REQUIRED SUPPLEMENTARY INFORMATION  
FOR THE YEAR ENDED DECEMBER 31, 2020

2. OTHER POSTEMPLOYMENT BENEFITS (OPEB): (Continued)

Changes in Assumptions:

The discount rate changed from 3.50% as of December 31, 2019 to 2.75% as of December 31, 2020.

The discount rate changed from 4.50% as of December 31, 2018 to 3.5% as of December 31, 2019.

SUPPLEMENTARY INFORMATION

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
SUPPLEMENTARY INFORMATION  
SCHEDULE OF BOARD MEMBER COMPENSATION  
DECEMBER 31, 2020

<u>Board Members</u>	<u>Per Diem</u>	<u>Expense Reimbursement</u>	<u>Total Compensation</u>
A. Eugene Montgomery, III	\$ -	\$ -	\$ -
Brian D. Van Dreumel	-	-	-
Brian E. Chambley	-	-	-
Craig C. LeBouef	-	-	-
Denise Gardner	-	-	-
Eric Berger	-	-	-
Gene Galligan	-	860	860
J. William Starr	-	242	242
Jeff Albright	-	-	-
John Smith	-	-	-
Kevin Reinke	-	-	-
Kirk Talbot	-	-	-
Nick Lorusso	-	-	-
Thomas C. Glasson	-	-	-
Thomas Enright	-	-	-
	<u>\$ -</u>	<u>\$ 1,102</u>	<u>\$ 1,102</u>





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## INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH *GOVERNMENT AUDITING STANDARDS*

June 15, 2021

To the Board of Directors of  
Louisiana Citizens Property Insurance Corporation  
Metairie, Louisiana

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Louisiana Citizens Property Insurance Corporation (the "Company"), a component unit of the State of Louisiana, as of and for the year ended December 31, 2020, and the related notes to the financial statements, which collectively comprise the Company's basic financial statements, and have issued our report thereon dated June 15, 2021.

### Internal Control Over Financial Reporting

In planning and performing our audit of the financial statements, we considered the Company's internal control over financial reporting to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we do not express an opinion on the effectiveness of the Company's internal control.

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Society of LA CPAs

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A *material weakness* is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over financial reporting was for the limited purpose described in the first paragraph and would not necessarily identify all deficiencies in internal control that might be significant deficiencies or material weaknesses. Given these limitations, during our audit, we did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above. However, material weaknesses may exist that have not been identified.

### **Compliance and Other Matters**

As part of obtaining reasonable assurance about whether the Company's basic financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

We noted certain matters that were reported to management of the Company in a separate letter dated June 15, 2021.

### **Louisiana Citizens Property Insurance Corporation's Response to Findings**

The Company's responses to the findings identified in our audit are described in the accompanying summary schedule of findings. The Company's response was not subjected to the auditing procedures applied in the audit of the financial statements and, accordingly, we express no opinion on it.

### **Purpose of this Report**

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose. Under Louisiana Revised Statute 24:513, this report is distributed by the Legislative Auditor as a public document.

*Duplantier, Chapman, Hogan and Parker, LLP*

New Orleans, Louisiana

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
SUMMARY OF SCHEDULE OF FINDINGS  
DECEMBER 31, 2020

SUMMARY OF AUDITOR'S RESULTS:

1. The opinion issued on the financial statements of Louisiana Citizens Property Insurance Corporation for the year ended December 31, 2020 was unmodified.
2. There were no significant deficiencies or material weaknesses required to be disclosed by Government Auditing Standards.
3. There were no instances of noncompliance considered material to the financial statements, as defined by Government Auditing Standards.

FINDINGS – FINANCIAL STATEMENTS AUDIT:

NONE

MANAGEMENT COMMENTS:

**20-01 – Outdated Firmware and Unsupported Systems**

During our audit, we determined that obsolete and unsupported software, such as Microsoft Office 2003, Microsoft Office 2007, Adobe Reader X, Adobe Acrobat XI, and Microsoft SQL Server 2008 are still installed and being utilized on computer systems at Louisiana Citizens Property Insurance Corporation. Using unsupported operating systems and outdated firmware could result in the Company being vulnerable to outside hackers. We recommend the Company check each of their network devices for updated firmware versions that address urgent or high-level security vulnerabilities. We also recommend the Company upgrade software packages to its latest versions in order to receive ongoing support and security updates.

**Management's Response**

For the non-legacy systems, we can do the needed upgrades after the operating system upgrades. We have projects in place to allow us to retire the legacy systems thus eliminating the need to update.

LOUISIANA CITIZENS PROPERTY INSURANCE CORPORATION  
SUMMARY OF SCHEDULE OF FINDINGS  
DECEMBER 31, 2020

STATUS OF PRIOR YEAR AUDIT FINDINGS:

**19-01 Outdated Firmware and Unsupported Systems**

During our audit, we discovered that several network devices are using outdated firmware versions and several servers are using unsupported operating systems and software, such as Microsoft Windows Server 2008, Microsoft Office 2003, Microsoft Office 2007, Adobe Reader X, Adobe Acrobat 9/XI, and Microsoft SQL Server 2008. Using unsupported operating systems and outdated firmware could result in the Company being vulnerable to outside hackers. We recommend the Company check each of their network devices for updated firmware versions that address urgent or high-level security vulnerabilities. We also recommend the Company upgrade software packages to its latest versions in order to receive ongoing support and security updates.

The finding was partially resolved during the year ended December 31, 2020.

**19-02 Disaster Recovery Plan**

During our audit, we discovered the Disaster Recovery Plan and Procedures had not been tested in over a year. Not testing the Company's Disaster Recovery Plan and Procedures could result in not alerting the Company to any problems in the plan which may reveal deficiencies in the plan. We recommend the Company review and test the Disaster Recovery Plan and Procedures annually to ensure that the business continuity process is still valid.

The finding was resolved during the year ended December 31, 2020.