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## Report Highlights

# Pinecrest Supports and Services Center

*Office for Citizens with Developmental Disabilities,  
Louisiana Department of Health*

Audit Control # 80200021  
Financial Audit Services • April 2020

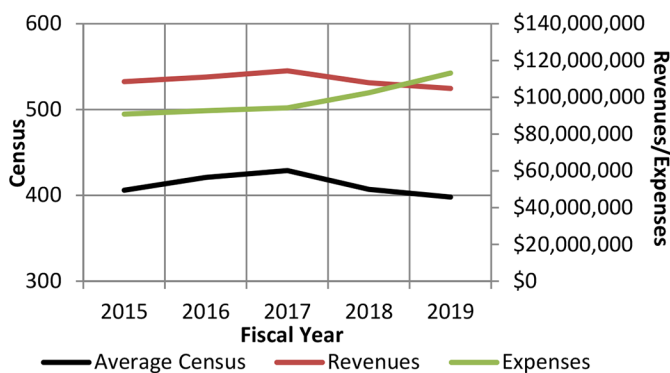
### Why We Conducted This Work

We performed certain procedures at Pinecrest Supports and Services Center (Center) to evaluate certain controls the Center uses to ensure accurate financial reporting, compliance with applicable laws and regulations, and overall accountability over public funds for the period of July 1, 2018, to March 16, 2020.

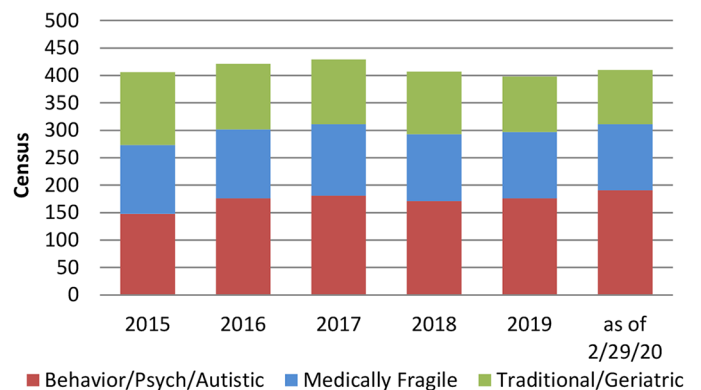
### What We Found

- We reviewed the status of the prior-report findings in the Center’s procedural report dated May 30, 2018. We determined that management has resolved the prior-report findings related to Failure to Accurately Collect Medicaid Funds, Failure to Report Misappropriations, and Unnecessary Credit Card Charges Incurred.
- We evaluated controls and transactions relating to Medicaid billing, purchasing card expenses, residents’ account disbursements, payroll and personnel, contract expenses, and fuel card expenses. We found that those controls provided reasonable accountability over public funds and compliance with applicable laws and regulations for the period examined.
- We analyzed the Center’s revenues, expenses, and census data below over the last five fiscal years to identify trends. As shown in Exhibits 1 and 2, revenues and expenses remained fairly consistent until fiscal year (FY) 2017. The average monthly census count increased in FY 2016 and FY 2017 due to more behavioral and psychiatric residents being admitted from court orders due to the lack of availability of other placement options; and gradually decreased in FY 2018 and FY 2019 due to a decrease in admissions and increased efforts to transition more residents out into the community or other private facilities. In response, revenues decreased in FY 2018 and continued to decrease in FY 2019, while expenses increased in FY 2018 and exceeded revenues in FY 2019 to meet a new requirement by Medicaid requiring increases in the number of direct staff employees to care for the residents.

**Exhibit 1: Fiscal/Census Trends**



**Exhibit 2: Census Distribution, by Population Group per Fiscal Year**



**Source:** Office of Citizens with Developmental Disabilities System Health Standards Reports

**Sources:** Integrated State-wide Information System Reports and Screen Printouts; Business Objects Reports; Health Standards Reports

View the full report at [www.lla.la.gov](http://www.lla.la.gov).