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Report Highlights

Louisiana Department of Health (LDH) Medicaid Eligibility – Lori Cook

Audit Control # 82190024

Investigative Audit Services • September 2020

Why We Conducted This Audit

LDH used tax return data from the Louisiana Department of Revenue to identify Medicaid recipients who reported income in excess of \$100,000 during tax year 2017. The list of recipients who met these criteria was provided to the LLA in April 2019. Lori Cook was included on this list and selected for review by LLA because of the level of activity in her Medicaid case file (claims paid in excess of \$16,000). LLA initiated this investigative audit to determine if Ms. Cook provided LDH with complete and accurate information to determine Medicaid eligibility for herself and her children.

What We Found

Recipient Provided Incomplete and Inaccurate Information to Obtain Medicaid Benefits

Lori Cook provided incomplete and inaccurate information to LDH in order to obtain Louisiana Medicaid (Medicaid) benefits for herself and her three children. LDH paid \$59,878 for monthly premiums to Managed Care Organizations (MCOs) and \$1,433 in fee for service payments directly to providers on behalf of Ms. Cook and her children from January 2016 to December 2019. The MCOs paid providers \$37,089 for covered health care services for Ms. Cook and her children. During this period, Ms. Cook failed to disclose all household members and household income to LDH. Had she provided complete and accurate information, Ms. Cook and her dependent children may have been ineligible to receive Medicaid benefits. By providing incomplete and inaccurate information to LDH, Ms. Cook may have violated state law.

View the full report, including management's response, at www.la.gov.