

An Agreed-Upon Procedures Report on the  
**GOVERNOR’S OFFICE OF HOMELAND SECURITY  
AND EMERGENCY PREPAREDNESS  
PUBLIC ASSISTANCE PROGRAM  
JULY - DECEMBER 2020**  
Issued March 15, 2021



**INSIDE**

- 1 INDEPENDENT ACCOUNTANT’S REPORT
- 5 BACKGROUND
- 7 MANAGEMENT’S RESPONSE

**LOUISIANA LEGISLATIVE AUDITOR  
1600 NORTH THIRD STREET  
POST OFFICE BOX 94397  
BATON ROUGE, LOUISIANA 70804-9397**

**TEMPORARY LEGISLATIVE AUDITOR**  
THOMAS H. COLE, CPA, CGMA

**ASSISTANT LEGISLATIVE AUDITOR**  
**FOR STATE AUDIT SERVICES**  
NICOLE B. EDMONSON, CIA, CGAP, MPA

**DIRECTOR OF RECOVERY ASSISTANCE**  
JOHN L. MOREHEAD, CPA

Under the provisions of state law, this report is a public document. A copy of this report has been submitted to the Governor, to the Attorney General, and to other public officials as required by state law. A copy of this report is available for public inspection at the Baton Rouge office of the Louisiana Legislative Auditor and online at [www.lla.la.gov](http://www.lla.la.gov).

This document is produced by the Louisiana Legislative Auditor, State of Louisiana, Post Office Box 94397, Baton Rouge, Louisiana 70804-9397 in accordance with Louisiana Revised Statute 24:513. One copy of this public document was produced at an approximate cost of \$0.25. This material was produced in accordance with the standards for state agencies established pursuant to R.S. 43:31. This report is available on the Legislative Auditor's website at [www.lla.la.gov](http://www.lla.la.gov). When contacting the office, you may refer to Agency ID No. 7430 or Report ID No. 52200006 for additional information.

In compliance with the Americans With Disabilities Act, if you need special assistance relative to this document, or any documents of the Legislative Auditor, please contact Elizabeth Coxe, Chief Administrative Officer, at 225-339-3800.



March 15, 2021

Independent Accountant's Report on the  
Application of Agreed-Upon Procedures

**MR. JAMES WASKOM, DIRECTOR  
GOVERNOR'S OFFICE OF HOMELAND SECURITY  
AND EMERGENCY PREPAREDNESS**

Baton Rouge, Louisiana

We have performed the procedures enumerated below, which were agreed to by the Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP) management, on the completeness and accuracy of documentation submitted by sub-grantees under the Public Assistance (PA) program during the period July 1, 2020, through December 31, 2020. GOHSEP management is responsible for the completeness and accuracy of documentation submitted by sub-grantees of the PA program. The sufficiency of these procedures is solely the responsibility of GOHSEP management. Consequently, we make no representation regarding the sufficiency of the procedures enumerated below, either for the purpose for which this report has been requested or for any other purpose.

**PUBLIC ASSISTANCE REIMBURSEMENT REQUEST REVIEWS**

For the period July 1, 2020, through December 31, 2020, we confirmed the completeness and accuracy of 2,117 expense reimbursements submitted by GOHSEP's disaster recovery specialists totaling \$324,647,631. As a result of applying our procedures, we noted exceptions, which exceeded \$500 per expense reimbursement review, totaling \$56,075,181 (17.27%) in 351 expense reimbursements. GOHSEP management has directed its staff to resolve the exceptions prior to final payment, thus eliminating questioned costs. The following tables present a breakdown of the exceptions by work type (Table 1) and finding type (Table 2).

| <b>Table 1<br/>Exceptions by Work Type</b> |                              |                         |  |
|--|------------------------------|-------------------------|--|
| <b>Work Type</b>                           | <b>Number of Occurrences</b> | <b>Exception Amount</b> | <b>Exceptions as a Percent of Total Analyzed (\$324,647,631)</b> |
| Contract Work                              | 252                          | \$48,482,734            | 14.93%   |
| Force Account Equipment                    | 17                           | 246,194                 | 0.07   |
| Force Account Labor                        | 28                           | 4,930,239               | 1.52   |
| Materials                                  | 48                           | 2,229,160               | 0.69   |
| Rented Equipment                           | 6                            | 186,854                 | 0.06   |
| <b>Total</b>                               | <b>351</b>                   | <b>\$56,075,181</b>     | <b>17.27%</b>  |

| <b>Table 2<br/>Exceptions by Finding Type</b> |                              |                         |  |
|---|------------------------------|-------------------------|--|
| <b>Finding Type</b>                           | <b>Number of Occurrences</b> | <b>Exception Amount</b> | <b>Exceptions as a Percent of Total Analyzed (\$324,647,631)</b> |
| Out-of-Scope                                  | 25                           | \$1,641,015             | 0.50%  |
| Lack of Support                               | 236                          | 31,632,769              | 9.74   |
| Procurement not Documented                    | 40                           | 5,198,225               | 1.60   |
| Ineligible Costs                              | 86                           | 16,706,049              | 5.15   |
| Errors  | 19                           | 897,123                 | 0.28   |
| <b>Total</b>                                  | <b>406*</b>                  | <b>\$56,075,181</b>     | <b>17.27%</b>  |

\*The number of occurrences by finding type is greater than the number of occurrences by work type because each work type may contain multiple findings.

Following are the procedures we applied and the resulting findings for the five finding types (*Out-of-Scope, Lack of Support, Procurement not Documented, Ineligible Costs, and Errors*) mentioned in Table 2 on the previous page.

**PROCEDURE:** For all reimbursement requests except those in the “Project Closeout” step of the process checklist in louisianapa.com, we confirmed that the work reflected in the reimbursement request was within the scope approved for the project and that the requested amount did not exceed the cost estimate.

**FINDING:** Of the 2,117 expense reimbursements we confirmed, 726 were in the “Project Closeout” step and were excluded from this procedure. An additional 1,366 expense reimbursements were within the scope approved for the project and did not exceed the cost estimate. However, we noted exceptions totaling \$1,641,015 (0.50%) in the other 25 expense reimbursements.

**PROCEDURE:** We confirmed that the requested amount was supported by invoices, receipts, lease agreements, contracts, labor policies, time records, equipment logs, inventory records, or other applicable documentation.

**FINDING:** Of the 2,117 expense reimbursements we confirmed, 1,881 were supported by invoices, receipts, lease agreements, contracts, labor policies, time records, equipment logs, inventory records, or other applicable documentation. However, we noted exceptions totaling \$31,632,769 (9.74%) in the other 236 expense reimbursements.

**PROCEDURE:** We will confirm that contracts and purchases totaling more than \$30,000 per vendor per calendar year comply with applicable Federal and State procurement requirements. However, for contracts and purchases where cost reasonableness is established through an after-the-fact cost analysis and the cost to be analyzed is less than \$100,000, we will not review the cost analysis.

**FINDING:** Of the 2,117 expense reimbursements we confirmed, 2,077 contained purchases totaling more than \$30,000 per vendor per calendar year that complied with applicable federal and state procurement requirements. However, we noted exceptions totaling \$5,198,225 (1.60%) in the other 40 expense reimbursements.

**PROCEDURE:** We confirmed that the work reflected in the reimbursement request complied with applicable FEMA regulations and guidance.

**FINDING:** Of the 2,117 expense reimbursements we confirmed, 2,031 complied with applicable FEMA regulations and guidance. However, we noted exceptions totaling \$16,706,049 (5.15%) in the other 86 expense reimbursements.

**PROCEDURE:** We confirmed that the Cost Estimate Tool (CET) and the Expense Review Form (ERF) did not contain duplicate, omitted, and/or miscategorized expenses.

**FINDING:** Of the 2,117 expense reimbursements we confirmed, 2,098 included a CET or ERF that did not contain duplicate, omitted, and/or incorrectly categorized expenses. However, we noted exceptions totaling \$897,123 (0.28%) in the other 19 expense reimbursements.

#### TOTAL EXCEPTIONS AND AMOUNT RESOLVED

**PROCEDURE:** For the period April 1, 2008, through December 31, 2020, we accumulated total potential questioned costs and resolved amounts.

**FINDING:** During the period April 1, 2008, through December 31, 2020, we confirmed the completeness and accuracy of expense reimbursements totaling \$15,085,936,313. We noted exceptions totaling \$1,370,299,697 (9.08%). GOHSEP worked with the sub-grantees to resolve \$1,266,808,103 (92.45%) of the exceptions, of which \$37,746,126 was resolved this reporting period.

This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and the standards applicable to attestation engagements contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America. We were not engaged to, and did not conduct, an examination or review, the objective of which would be the expression of an opinion or conclusion, respectively, on the completeness and accuracy of documentation submitted by sub-grantees of the PA program during the period July 1, 2020, through December 31, 2020, or on GOHSEP's compliance with 2 CFR Part 200 and 44 CFR Parts 13 and 206. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

The purpose of this report is solely to assist GOHSEP management in evaluating the completeness and accuracy of documentation submitted by sub-grantees of the PA program during the period July 1, 2020, through December 31, 2020. Accordingly, this report is not suitable for any other purpose. By provision of state law, this report is a public document and has been distributed to the appropriate public officials.

Respectfully submitted,



Thomas H. Cole, CPA, CGMA  
Temporary Legislative Auditor

## BACKGROUND

---

The Federal Emergency Management Agency Public Assistance (PA) Grant Program provides assistance to state and local governments and certain private nonprofit entities to respond to and recover from major disasters or emergencies declared by the President of the United States. Specifically, the PA program provides assistance for debris removal, emergency protective measures, and permanent restoration of infrastructure. The federal share of these expenses typically cannot be less than 75 percent of eligible costs.

The Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP) is responsible for coordinating the state's efforts throughout the emergency management cycle to prepare for, prevent where possible, respond to, help recover from, and mitigate against to lessen the effects of man-made or natural disasters in Louisiana. GOHSEP is the grantee for the PA funds and has been designated as the state agency responsible for program administration.

Sub-grantees submit reimbursement requests and supporting documentation to GOHSEP for payment through the PA program. Our engagement with GOHSEP requires the Louisiana Legislative Auditor's (LLA) document review team to confirm the completeness and accuracy of documentation submitted by GOHSEP contractors and sub-grantees.

GOHSEP's review process begins when sub-grantees submit reimbursement requests and supporting documentation. GOHSEP disaster recovery specialists review the requests and gather any additional documentation deemed necessary to fully support them. The disaster recovery specialists document the results of the reviews on expense review forms and then submit the forms and all supporting documentation (expense reimbursements) to the team leads. The team leads conduct a review and then submit the expense reimbursements to the LLA document review team to be reviewed under our agreed-upon procedures engagement.

The LLA document review team analyzes the expense reimbursements and supporting documentation to confirm the completeness and accuracy of documentation submitted by sub-grantees under the PA program. Unsupported costs are considered exceptions and are reported.

The LLA document review team also documents exceptions in findings of review that are presented to GOHSEP management. When exceptions are noted, the expense reimbursements and supporting documentation are returned to the GOHSEP disaster recovery specialists. GOHSEP management decides whether to correct the exceptions or fund the requests. If GOHSEP management decides to correct the exceptions, the disaster recovery specialists gather additional documentation to correct them. Then, LLA's document review team analyzes the additional documentation following the same agreed-upon procedures as the initial reviews. This process allows GOHSEP the opportunity to correct exceptions prior to final payment, thus eliminating questioned costs.





## Appendix A

---

### Management's Response



**Governor's Office of Homeland Security  
and Emergency Preparedness**  
State of Louisiana

JOHN BEL EDWARDS  
GOVERNOR



JAMES B. WASKOM  
DIRECTOR

**ADDP-2021-0311-005**

March 11, 2021

Daryl Purpera, CPA, CFE  
Legislative Auditor  
State of Louisiana  
1600 North Third Street  
Baton Rouge, Louisiana 70804-9397

RE: Draft Public Assistance - Agreed Upon Procedures Engagement  
Public Assistance Program – July 1<sup>st</sup>, 2020 – December 31<sup>st</sup>, 2020

Dear Mr. Purpera:

We have received the draft report compiled by the Legislative Auditor's Recovery Assistance Division reviewing the State's Public Assistance (PA) program for the second half of 2020 (July through December 2020). We have reviewed your report and concur with the exceptions identified in the report.

We would like to note that we share these reports with our management group to assist them in identifying training opportunities for our staff. Training and education are top priorities for GOHSEP, and these reports are instrumental in assisting us in ensuring that both internal and external stakeholders are receiving proper guidance.

It is also important to note that GOHSEP has the mechanisms in place to address many of the questioned costs found within your report. Out of scope work can be addressed by requesting a FEMA scope alignment and upon obligation resubmitting the invoices in question. Costs submitted which do not have all support documentation are addressed with the applicant to receive any missing documents. Procurement issues are also regularly addressed and corrected by working with the applicant to better document their procurement process and by analyzing the costs incurred to ensure those costs are reasonable.

We would also like to note that our review process necessitates that any exceptions identified within your report are required to be addressed before project closeout. GOHSEP has made considerable progress in addressing all historical questioned costs and have realized a high success rate using the information your staff provides to remedy any outstanding issues.

Your reports continue to assist us in the improvement of our processes and provide important feedback which will assist us in achieving our 100% accuracy goal.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Lynne Browning', with a stylized flourish at the end.

Lynne Browning  
Assistant Deputy Director – Public Assistance