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# Report Highlights

## Central Louisiana Human Services District

### *Louisiana Department of Health*

Audit Control # 80200019  
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## Why We Conducted This Work

We conducted procedures at the Central Louisiana Human Services District (CLHSD) to evaluate certain controls CLHSD uses to ensure accurate financial reporting and transparency, compliance with applicable laws and regulations, and overall accountability over public funds for the period July 1, 2018, through May 28, 2020.

## What We Found

- For the second consecutive engagement, CLHSD did not bill Medicare, Medicaid, and private insurance companies in accordance with insurers' contracts, and failed to collect \$64,220 of self-generated revenues billed during the two fiscal years ending June 30, 2020, as of January 17, 2020.
- For the second consecutive engagement, CLHSD granted its employees inappropriate access to the Intuitive Computer Assisted Notes behavioral health electronic records software system, increasing the risk of error or fraud in a system that billed and collected approximately \$1 million in self-generated revenues during fiscal year 2019.
- For the second consecutive engagement, CLHSD failed to clearly identify federal award information to subrecipients at the time of the contract award, as required by federal regulations.
- The prior-year finding regarding Inadequate Cash Controls has been resolved.
- We performed procedures on selected controls and transactions relating to cash, purchasing card expenses, contracts, revenue billing adjustments, payroll and personnel expenses, and information technology access. Except as noted above, we found controls provided reasonable assurance of accountability over public funds and compliance with applicable laws and regulations for the period examined.
- We analyzed CLHSD's revenues for fiscal year (FY) 2020, as of April 30, 2020. CLHSD has received 58% of its \$4.3 million 2020 IAT revenue budget and 33% of its \$1.5 million fees and self-generated revenue budget. Management represented that only 82% of CLHSD's IAT revenue budget is expected to be received by fiscal year end June 30, 2020. While approximately \$851,149 of IAT funds were included in CLHSD's FY 2020 IAT budget to provide residential treatment for women and children and mobile crisis unit services for opioid treatment, CLHSD was not successful in securing contractors to provide these services for FY 2020. Management also represented that only 65% of fees and self-generated revenue budget will be received by fiscal year end due in part to the relocation of the main clinic in October 2019, which caused a time lapse between clients' visits, and a billing backlog when a billing employee was out on extended leave. CLHSD has received approximately 82% of its \$9.9 million state appropriation revenue budget as of April 30, 2020, and is expected to receive 100% by fiscal year end.

View the full report, including management's responses, at [www.la.gov](http://www.la.gov).