

# Louisiana Board of Massage Therapy

Fiscal Year Ended June 30, 2019  
Agreed-Upon Procedures Report

# Louisiana Board of Massage Therapy

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**INDEPENDENT ACCOUNTANTS' REPORT  
ON APPLYING AGREED-UPON PROCEDURES**

To the Board of Directors of  
Louisiana Board of Massage Therapy

We have performed the procedures enumerated below as they are a required part of the engagement. We are required to perform each procedure and report the results, including any exceptions. Management is required to provide a corrective action plan that addresses all exceptions noted. For any procedures that do not apply, we have marked "not applicable".

Management of Louisiana Board of Massage Therapy, a component unit of the State of Louisiana, is responsible for its financial records, establishing internal controls over financial reporting, and compliance with applicable laws and regulations. These procedures were agreed to by management of the Louisiana Board of Massage Therapy and the Legislative Auditor, State of Louisiana, solely to assist the users in assessing certain controls and in evaluating management's assertions about the Louisiana Board of Massage Therapy compliance with certain laws and regulations during the year ended June 30, 2019.

This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and applicable standards of *Government Auditing Standards*. The sufficiency of these procedures is solely the responsibility of the specified users of this report. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

**Other Results of Our Procedures**

*Written Policies and Procedures*

We obtained the Board's written policies and procedures relating to financial/business functions as addressed in this report.

*Results:* There were no exceptions noted.

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### Annual Fiscal Report (AFR)

We obtained the financial statements from the AFR submitted to the Division of Administration's (DOA) Office of Statewide Reporting and Accounting Policy for the current and prior periods. We performed analytical procedures comparing current and prior period amounts by line item. We considered any variances of 10% or greater for line items that are 10% or more of the respective total assets/deferred outflows of resources, liabilities/deferred inflows of resources, net position, revenues, or expenses.

The line item for *Assessments* had a variance decrease of 100%. The explanation provided was that fines were included with other revenues in FY2019. Management also explained that the \$44,250 entered on federal grants and contracts should be on other. Management continues to state that "there was an increase of more than 40% in fines from FY2018 to FY2019. It isn't a revenue source that is expected to be consistent from one year to the next as it is dependent on (1) no. of complaints received/investigated; (2) no. of violations found as a result; and (3) the Board's determination of the appropriate assessment. The other category also includes other revenues which included an insurance claim in FY2019."

The line items *Receivables* had a decreasing variance of 47.57%. The line item had a *Accumulated Depreciation* had an increasing variance of 61.59%. *Salaries, wages & related benefits* had an increasing variance of 106.00%. *Operating Service* had a decreasing variance of 97.47%. *Compensated Absences* had an increasing variance of 108.71%. *OPEB Liability* had an increasing variance of 20.62% did not have an explanation provided by management.

The line item *Use of Money* had a variance decrease of 100%. The explanation provided is that in FY2019, the interest earned was entered as a non-operating revenue source in order to agree with the cash-flow statement. The OSRAP reviewer had me move it in the prior year so that's where it went in FY2019.

The line item *Administrative* had a variance increase of 30.84%. The explanation provided: "[t]he two categories of administrative expenses that changed significantly were (1) employee-related; and (2) professional services. There was a small increase in salaries, but the largest increase was in retirement. This is a percentage that is out of the Board's control." The total increase in this area was 11.7%. Professional services increased by 22.6% with legal being the most significant at 27%. Typically, an increase in fines will also trigger an increase in legal fees because a hearing is involved requiring research/review by both attorneys. Additionally, the judgement against the previous director is still being pursued as the Board is utilizing all efforts to recover.

*Results:* There were no exceptions noted.

### Board Activity

We obtained and reviewed the board minutes for the fiscal year ended June 30, 2019. The Board of commissioners holds meetings quarterly. For meetings for the fiscal year there was a quorum to conduct business for each of the meetings reviewed. We reviewed the minutes to determine if there was a reference to the introduction of monthly budget to actual comparisons financials and/or a reference that monthly budget comparative financials were provided to commissioners. Additionally, we accessed the Board's online



information included in the DOA's boards and commissions' database to determine if the Board submitted board meeting notices and minutes for all meetings during the fiscal period.

*Results:* There were no exceptions noted.

#### Bank Reconciliations

We selected and observed the entity's bank accounts from management and the management's representation states that the listing is complete; in which we obtained the bank statements and reconciliations for all months of the fiscal year.

The Board maintains one operating account that is used for general operations. Two staff persons primarily participate in fee collection and disbursement activities. Bank reconciliations are performed by the contract accountant. Bank reconciliations are reviewed and approved by Executive Director and a Board member. We performed procedures to observed whether reconciled cash transactions was documented on the Board's general ledger and bank statements and evaluated the segregation of duties between Board staff.

*Results:* There were no exceptions noted.

#### Collections

We reviewed the Board's policy relating to receipts. We reviewed policy to determine if it contained procedures relating to the receiving, recording and preparation of deposits. We obtained existing documentation relative to insurance policies, policy manual and job descriptions to determine whether each person responsible for collecting cash is not responsible for depositing the cash in the bank, recording the related transactions, and reconciling the related bank account(s). The administrative personnel of the Board consist primarily of two people including the executive director. Through inquiry with Executive Director and compensating controls have been implemented relating to cash activities. Administrative personnel perform cash activities (collecting and deposits). The Executive Director reviews and signs-off on bank deposits as well as bank reconciliations.

We reviewed the receipt books provided and considered if the receipts were sequentially numbers. We verified if daily cash collections were completely supported by documentation.

We reviewed the process as outlined in the Board's policy regarding completeness of all collections, including electronic transfers. Documentation is placed in the file of each licensee showing payments and form of payment. For electronic payments, the reports are uploaded and compared to recording of payments to each licensee's file.

We obtained a list of initial and renewal licenses granted during the period from management and management's representation that the listing is complete. We randomly selected 10 individual applicants from the listing and obtained the supporting documentation (e.g. application, copy of check) from management. We verified if the fee paid for license was the appropriate fee based on the applicable fee schedule established by the board or statute. We reviewed to see if any penalty was assessed; if so was assessed penalty collected in accordance with the board's policies.



*Results:* There were no exceptions noted.

*Credit Cards/Debit Cards/Fuel Card/P-Cards*

We reviewed the Board's written policy regarding credit cards (and debit cards, fuel cards, and P-Cards). We reviewed the policy to determine if procedures included (1) how cards are to be controlled, (2) allowable business uses, (3) documentation requirements, (4) required approvers, and (5) monitoring card usage. We obtained a list from the Board of all active credit cards, bank debit cards, fuel cards, and P-cards, including the card numbers and the names of the persons who maintained possession of the cards. The Board has one credit card that was used during the fiscal period ending June 30, 2019. We obtained the monthly statements with the largest dollar activity for the card selected. We looked for evidence that the monthly statements along with supporting documentation for transactions were reviewed and approved, in writing, either by the Executive Director or a commissioner. Additionally, we reviewed the selected statements to determine if any finance charges and/or late fees had been assessed.

Using the monthly statements for the card selected above, we obtained supporting documentation for all transactions. For each transaction, we looked to see if an original itemized receipt was presented. We looked for documentation to address the business/public purpose of the transaction. If meal charges were involved in the transaction, we looked to see if there was documentation indicating the individuals participating in the transaction. For each transaction, we compared the transaction's detail (nature of purchase, dollar amount of purchase, supporting documentation) to the Board's written purchasing/disbursement policies and the Louisiana Public Bid Law. For each transaction selected, we compared the Board's documentation of the business/public purpose to the requirements of Article 7, Section 14 of the Louisiana Constitution, which prohibits the loan, pledge or donation of funds, credit, property, or things of value. Based on the results of our procedures, no exceptions were identified.

*Results:* There were no exceptions noted.

*Travel Expenditures*

We obtained from the Board a listing of all travel and related expense reimbursements, by person during the fiscal year ending June 30, 2019. We obtained the Board's written policies relating to travel and expense reimbursements. We compared the amounts in the policies to the per diem and mileage rates established by the state's travel rules and regulations (i.e., PPM 49) to determine if there were any reimbursements that exceeded the rates established by PPM 49.

From documentation provided we selected the three individuals who incurred the most travel costs during the fiscal period ending June 30, 2019. We obtained the expense reimbursement reports of each person selected, including the supporting documentation, and we chose the largest travel expense for each person to review in detail. We compared expense documentation to written policies to determine whether each expense was reimbursed in accordance with written policy. We looked to determine if an original itemized receipt that identified precisely what was purchased. We looked to determine if the documentation provided indicated the business/public purpose of the transaction. For each transaction selected we compared the Board's documentation of the business/public



purpose to the requirements of Article 7, Section 14 of the Louisiana Constitution, which prohibits the loan, pledge or donation of funds, credit, property, or things of value. For the transactions considered there were no instance whereby the request for travel and/or expense reimbursement was submitted more than 30 days following the date of travel.

*Results:* There were no exceptions noted.

### Contracts

We obtained the Board's policy relating to contracting for services. We reviewed policy to determine if it included guidelines relating to (1) types of services requiring written contracts, (2) standard terms and conditions, (3) approval process, and (4) monitoring process. We obtained a list of all contracts in effect during the fiscal year ending June 30, 2019. We randomly selected five contract vendors that were paid during the fiscal period. We looked to determine if a formal/written contract that supported the services arrangement and the amount(s) paid to vendors. We compared each contract's detail as it related to the Louisiana Public Bid Law or Procurement Code. None of the contracts selected met the requirements under the Louisiana Public Bid Law. We inquired of a reviewed documentation to see whether the Board solicited quotes as a best practice. We selected the largest payment from each of the contracts and obtain the supporting invoice(s) and compared the invoice(s) to the contract terms. We reviewed documentation provided, including board minutes to determine if the board of commissioners had approved the execution of the contracts.

*Results:* There were no exceptions noted.

### Payroll and Personnel

We obtained a copy of the Board's policies relating to payroll/personnel issues. We reviewed policies to determine (1) payroll processing, and (2) process for reviewing and approving time and attendance records, including leave and overtime worked. We obtained a listing of employees with their related salaries. We selected the three employees employed during the fiscal year and obtain the personnel files of the three selected employees. We reviewed compensation paid to each employee during the fiscal period to determine if payments were made in strict accordance with the terms and conditions of the employment contract or pay rate structure. We noted the only pay raises were done by the state.

We obtained attendance and leave records and randomly selected one pay period in which leave had been taken by at least one employee. We looked to determine if all employees' documentation were approved by a supervisor. We looked to determine if appropriate documentation existed relating to written leave records.

We obtained from management a list of those employees that were terminated during the fiscal period. There were no employees discharged during the fiscal year. Therefore, no procedures were performed relating to terminated employees.

*Results:* There were no exceptions noted.



### Disbursements – Other General

We obtained the Board’s policy relating to disbursements. We reviewed the policy to determine if policy addressed procedures relating to processing, reviewing and approving disbursements. We obtained a listing (general ledger) of the Board’s disbursements from management. From the listing we randomly selected five disbursements. We obtained supporting documentation for each of the disbursements. We looked to see if an original itemized receipt or invoice existed that identified precisely what was purchased or acquired. We looked to see if the documentation provided for the business/public purpose of the transaction. For each transaction selected we compared the Board’s documentation of the business/public purpose to the requirements of Article 7, Section 14 of the Louisiana Constitution, which prohibits the loan, pledge or donation of funds, credit, property, or things of value. We looked to determine if documentation in writing existed indicating who reviewed and approved transaction and determined if that individual is someone other than the person who initiated the purchase.

*Results:* There were no exceptions noted.

### Ethics

We obtained the Board’s policy relating to ethics to determine if policy included (1) the prohibitions as defined in LA R.S. 42:1111-1121, (2) actions to be taken if an ethics violation takes place, and (3) system to monitor possible ethics violations.

We obtained a listing of board members from management. We selected five of the board members to determine whether the Board maintained documentation to demonstrate that required annual ethics training was completed. Management provided all ethics documentation for the Board.

We selected three employees and obtained documentation to demonstrate that required one hour of annual ethics training was completed. We obtained ethics compliance documentation from management, indicating whether the Board maintained documentation that demonstrated the required annual ethics training was completed.

We inquired of management whether any alleged ethics violations were reported to the Board during the fiscal period.

*Results:* There were no exceptions noted.

### Budget

We obtained a copy of the Board’s policy regarding budgetary procedures. We reviewed the policy to determine if it included steps relating to the preparation, adopting, monitoring and amending the budget. We obtained a copy of the legally adopted budget for the fiscal year ending June 30, 2019. We traced the budget adoption to the minute documentation of the Board. We compared the total revenues and total expenditures of the final budget to actual total revenues and total expenditures on the financial statements. We inquired of management on-line items with a variance 10% or greater.

We inquired of management whether the Board has updated its budget information into the DOA’s boards and commissions’ database for the fiscal period ending June 30, 2019.



We accessed the online database to obtain the budget information for the fiscal period June 30, 2019. We detected no differences between the budget information contained in the database and the budget adopted by the Board of commissioners.

*Results:* There were no exceptions noted.

#### Debt Service

The Board issued no debt obligations for the fiscal year ending June 30, 2019. Also, they do not have any outstanding debt therefore; no procedures were performed relating to debt service.

#### Other

We inquired of management whether there had been any misappropriations of public funds or assets. Management indicated that they were unaware of any misappropriation of public funds or assets from the Board.

The Board did not enter into a contract for the audit of the Board's financial statements for the fiscal year ending June 30, 2019.

#### Corrective Action

No exceptions were identified while performing our procedures, therefore, there is no Management's response and corrective action plan.

We were not engaged to perform, and did not perform, an audit, the objective of which would be the expression of an opinion on management's assertions. Accordingly, we do not express such an opinion. Had we performed additional procedures; other matters might have come to our attention that would have been reported to you.

This report is intended solely for the use of management of Louisiana Board of Massage Therapy and the Legislative Auditor, State of Louisiana, and should not be used by those who have not agreed to the procedures and taken responsibility for the sufficiency of the procedures for their purposes. Under Louisiana Revised Statute 24:513, this report is distributed by the Legislative Auditor as a public document.

*J. Walker & Company, APC*

Lake Charles, Louisiana

August 25, 2019

