



DARYL G. PURPERA,
CPA, CFE

Report Highlights

Louisiana Department of Veterans Affairs

Audit Control # 80160058
Financial Audit Services • January 2017

Why We Conducted This Audit

We performed procedures at the Louisiana Department of Veterans Affairs (LDVA) to evaluate certain controls that LDVA uses to ensure accurate financial reporting, compliance with applicable laws and regulations, and to provide overall accountability over public funds for the period July 1, 2014, through June 30, 2016.

What We Found

- We determined that the Pharmacy Department of Southeast Louisiana Veterans Home does not have adequate controls in place to ensure that the recording and reporting of medications and medical supplies are complete, accurate, and verifiable.
- Our procedures at the Southeast Louisiana Veterans Home revealed meals that were provided inappropriately to some employees at no cost, poor accounting practices over meals served to non-residents, and a significant increase in meal cost in December 2015 that was not justified by records.
- We found instances at two of the five LDVA Veterans Homes where management was not properly assessing Care and Maintenance Fees and was not verifying the income of residents to ensure the correct fee amounts are being assessed.
- We found that three of the five LDVA Veterans Homes had discharged/deceased residents who continued to have Resident Fiduciary Account balances five years after their discharge/deceased date.
- We identified accounts receivable balances that were not properly transferred to the Pioneer system and a lack of reconciliation of account balances between the prior system, Integrated Health Network, and Pioneer. The lack of regular reconciliation and follow-up procedures to clear up outstanding balances and system-generated errors have allowed inaccurate and aged balances to remain on the residents' accounts.
- We identified LaCarte Card Policy violations at LDVA Headquarters, the Louisiana Veterans Home, the Northeast Louisiana Veterans Home, and the Southeast Louisiana Veterans Home including, but not limited to, no or improper documentation and proper approval not provided.
- We found multiple types of Louisiana Travel Guide (PPM-49) violations at the LDVA Headquarters for both in-state and out-of-state travel from July 2014 through February 2016 including, but not limited to, travel advances given to ineligible employees and lodging charges exceeding maximum allowable limits.
- Our procedures identified that during fiscal years 2015 and 2016, the Southeast Louisiana Veterans Home made four payments totaling \$16,000 to an employee of the home to decorate the facility for the holidays.

View the full report, including management's response, at www.la.gov.